

Mercedes-Benz USA, LLC A Daimler Company

SENT VIA CERTIFIED U.S. MAIL

April 4, 2016

National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E. (NSA-11) Washington, D.C. 20590

ATTN: Mr. Frank Borris

Dear Mr. Borris:

Enclosed for your information and pursuant to Part 579.5, please find our latest Service and Warranty Bulletins for March, 2016.

Should you have any questions, please do not hesitate to contact Marco Grund, of my staff, at marco.m.grund@mbusa.com.

Sincerely,

R-Thomas Brunner

Department Manager,

Vehicle Compliance and Analysis

Marco Grund

Compliance Engineer

Vehicle Compliance and Analysis

Enclosures

| Status of Parts Ordering - Sprinter | | Sprinter | | 3/11/2016 | Weekly parts Update |
|--|---|-----------------------------|----------------------|-----------|------------------------|
| Status of Parts Ordering - Passenger Cars | | Mercedes-Benz | | 3/11/2016 | Weekly parts Update |
| Rework Connector Housing at Electronic Locking Differential | | Mercedes-Benz C-Class (205) | MY16 | 3/11/2016 | P-SC-2016020009 |
| Update CDI Control Module Software | All 906 Sprinter 2500 / 3500 | | MY2013-2015 Sprinter | 3/11/2016 | V-SC-2016020007 |
| power. | | | | | |
| | Mercedes-Benz E320 Bluetec, E350 Bluetec, ML320 CDI, | Mercedes-Benz | A | 3/11/2016 | LI09.40-P-063552_Ver_2 |
| Poor engine Starting after long period of use | All 906 Sprinter 2500 / 3500 with engine 6 Poor engine | Sprinter | All | 3/10/2016 | LI15.20-N-057008 Ver_3 |
| Update to Recall Campaign 2015110002 - SRS Control module | Mercedes-Benz All C-Class (204), GLK-Class (X204) | Mercedes-Benz | MY08-10 | 3/9/2016 | P-RC-2015110002 |
| Smart media system hands-free system: poor intelligibility via Bluetooth | Smart fortwo | Smart | MY16 | 3/9/2016 | LI82.70-P-062353_Ver_2 |
| phone drops briefly | C450-4M, S550C-4M, S63C-4M, S65C, S550, S550V4-M, S600, S65, S550e | | | | |
| Mobile phone in general: Bluetooth connection between COMAND and mobile | | Mercedes-Benz | All | 3/09/2016 | LI82.70-P-063562_Ver_1 |
| Check engine light on. Repair guidelines for turbocharger failures | All 906 Sprinter 2500 / 3500 with engine 6 | Sprinter | All | 3/8/2016 | 1 |
| Check engine light on. Fault code P200200, P245900, P245997, P246309, P246364, P246385, or P246397 stored in engine control unit | Mercedes-Benz E250 Bluetec, E250-4M Bluetec, GLK250 | Mercedes-Benz | MY16 | 3/8/2016 | LI49.20-P-059246_Ver_2 |
| Charging complaints - Initial analysis - various fault messages displayed | Mercedes-Benz B-Class electric, S550e, C350e, GLE350e | Mercedes-Benz | All | 3/7/2016 | .i |
| High-frequency whistle when accelerating or recuperating | | Mercedes-Benz GLE 550e | MY16 | 3/7/2016 | 1 |
| Mercedes-Benz All CLA (117), GL/GLS, GLA (253), GLE (16 Message "Production Mode Inactive" appears in instrument cluster | All CLA (117), GL/GLS, GLA (253), GLE (166 | Mercedes-Benz | MY16 | 3/4/2016 | LI54.10-P-062892V4 |
| Status of Parts Ordering - Sprinter | | Sprinter | | 3/4/2016 | Weekly parts Update |
| Status of Parts Ordering - Passenger Cars | <u>.</u> | Mercedes-Benz | | 3/4/2016 | Weekly parts Update |
| ÉEngine noise (rattling) after engine start | All 906 Sprinter 2500 / 3500 with engine ϵ | Sprinter | All | 3/4/2016 | LI05.10-N-057796_Ver_2 |
| Ticking noises at idle | | Mercedes-Benz AMG GT | MY16 | 3/2/2016 | LI47.30-P-063503_Ver_1 |
| Alarm system triggers without obvious cause | GT | Mercedes-Benz AMG | MY16 | 3/2/2016 | LI80.50-P-063514V1 |
| Trunk lid spradically unlocks / pops open by itself after being closed manually. Released via hands-fee access sensor. | | Mercedes-Benz AMG GT | MY16 | 3/2/2016 | LI80.61-P-063515V1 |
| | C63, C63S,CL63,CLK63, CLS63, E63, E63S,E63-4M, E63S-4M, GL63,GLE63, ML63, S63C4,S63,S63-4M, SL63, SLS | | | | |
| Brake noise on AMG vehicles | Mercedes-Benz All AMG Models w code B07 : GT, C63C, | Mercedes-Benz | AII | 3/02/2016 | LI42.10-P-063502_Ver_1 |
| Wind noise at rear area of doors | Smart fortwo | Smart | MY16 | 3/1/2016 | LI72.10-P-062231_Ver_2 |
| MY2010, Transmission 722.9 in Model 212.077 with Engine 156.9 and code 800 Start-Up Clutch - determining correct part number for the wet start-up clutch | - | Mercedes-Benz E63 | MY10 | 3/01/2016 | P-B-27.00/119a |
| Summary | Vlodel | Make | Model Year | Date | Document |

| LI82.85-P-058185_Ver_6 3/14/2016 | All | Mercedes-Benz | Mercedes-Benz CLA250, CLA45, CLA250-4M, GLA250, | COMAND Online / Audio50 / Audio 20: The central display intermittently displays |
|------------------------------------|---------|---|---|---|
| | | | GLA250-4M, GLA45,GLE350, ML350,ML350-4M,GLE350-4M GLE63, | the message "Anti-theft protection activated" |
| | | | ML63,GLE40, ML400, GLE300, ML250- | |
| | | *************************************** | 4M,SLK350, SLK55, SLK300,C300, C350, | |
| | | | C300-4M,C63,C350, C250C, C350C, | |
| | | | C63C,C350C-4,E3350C, E500C, E350A, | |
| | | | E500A,E350C-4, E400A, E400C, E400C-4, | |
| | | | E350W, E550W4, E400H, E63, E63-4M, | |
| | | | E250 Bluetec, E350S-4, E63S, E63S-4M, | |
| | | | CLS550, CLS55, CLS63, CLS63S, CLS400, | |
| | | | CLS400-4M, SL550, SL63, SL65, SL400, | |
| | | | GLE450-4M, GLE63 | |
| LI91.25-P-061810_Ver2 3/14/2016 | All | Mercedes-Benz | Mercedes-Benz (S-Class Coupe) 217 with SA code 275 | Saved lumbar support position is lost after ignition cycle in vehicles without SA |
| | | | without SA code 432, (S -class) 222 with | code 432. |
| | | | SA code P64 without SA code 432, (SL- | |
| | | | without SA code 432 | |
| LI82.85-P-063619_Ver_1 3/14/2016 | All | Mercedes-Benz | Mercedes-Benz CLA250, CLA45, CLA250-4M, GLA250, | COMAND Online: Live traffic / free browsing inoperative, incorrect date in system |
| • | | | GLA250-4M, GLA45,GLE350, | settings |
| | | | ML350,ML350-4M,GLE350-4M GLE63, | |
| | ••••• | | M SI K350 SI K55 SI K300 C300 C350 | |
| | | | C300-4M,C63,C350, C250C, C350C, | |
| | | | C63C,C350C-4,E3350C, E500C, E350A, | |
| | | | E500A,E350C-4, E400A, E400C, E400C-4, | |
| | | | E250 Bluetec, E350S-4. E63S, E63S-4M. | |
| | | | CLS550, CLS55, CLS63, CLS63S, CLS400, | |
| | | | CLS400-4M, SL550, SL63, SL65, SL400, | |
| | | | GLE450-4M, GLE63 with code 531 | |
| | ******* | | (COMAND Online) | -300 |

| | | Mercedes-Benz Engine 133 | ₽ | 3/22/2016 | LI09.00-P-063686 Ver 1 3 |
|--|--|-----------------------------|-----------|-----------|--------------------------|
| Harsh 1-2 shift in transmission mode S+ | Mercedes-Benz ML/GLE63, ML/GLE63 C | Mercedes-Benz N | All | 3/22/2016 | <u> </u> |
| Heater pad on front seat has malfunction - fault code B11FB18 | Mercedes-Benz S-Class (222) with special equipment code 873 or 401 | Mercedes-Benz S | | | |
| Seat - cracking noise from seat cushion in Y-axis when cornering | | Mercedes-Benz AMG GT | /16 | | _Ver_2 |
| Lithium-ion battery is discharged. A voltage of < 3V is present at terminals. | Mercedes-Benz AMG GT, S63C4, S65C, S63, S65, S65-4M | Mercedes-Benz / | MY15-MY16 | 3/22/2016 | <u> </u> |
| All 906 Sprinter 2500 / 3500 with engine £ ALS diesel fuel Test Information - poor engine running conditions which may be fuel related, laboratory testing required. | All 906 Sprinter 2500 / 3500 with engine 6 | Sprinter / | All | 3/21/2016 | er_1 |
| All Models with M177 engine has intermittent power loss | gine M177 | Mercedes-Benz / | All | | . |
| Battery in transmitter key discharges within a short time and/or vehicle cannot be started; only vehicles with code 889, 893, P17 as of DAS4 | (205), CLA (117), GL/GLS 5),GLC (253, GLE 166), S (217), S (222) , SL 172 | Mercedes-Benz | All | 3/19/2016 | |
| | OCHEIGHOH 2) | | | | |
| ADBlue fault message with mileage less than 300km | E (292), ML/GLE (166) with exhaust aftertreatment | Mercedes-Benz | MY15-MY16 | 3/18/2016 | LI49.20-P-062882_Ver_2 |
| Climate control can no longer be operated | | Mercedes-Benz C-Class (205) | All | 3/18/2016 | |
| Knocking noises in crank assembly | | Wiercedes-Benz Engine 2/6 | | 0107/010 | <u>ļ</u> |
| | and code 804/805 or 806 Model 253 (GLA) with code 531 and code 806 | | | | . <u>i</u> |
| | Model 222 S-Class sedan) with code 531 | | | | |
| | and code 805 or 806 | | | | |
| | Model 217 (S-Class coupe) with code 531 | | | | |
| | code 805 or 806 | | | | |
| | Model 205 (C-Class) with code 531 and | | | | |
| COMAND Online: Navigation system permanently displays "Activating" | Mercedes-Benz Model 190 (GT) with code 531 and code 805 or 806 | Mercedes-Benz | MY14-MY16 | 3/17/2016 | LI82.85-P-Ub3342_Ver_2 |
| | without code 489 | | | | |
| Creaking and squeking noises heard from front struts or area of instrument panel. | Mercedes-Benz C-Class (205) and GLC Class (253) | Mercedes-Benz | All | 3/17/2016 | LI32.25-P-063651_Ver_ |
| | CL65, S63C, S65C,CLA45, GLA45 | | | | |
| AMG performance steering wheel heavily worn/soiled | E63S, CLS63, SL63, SL65,S65, S63, CL63, | Mercedes-Benz | | 2/1//2010 | |
| Panoramic roof: Glass roof jams or cannot be opened, drive unit makes rattling noises | Mercedes-Benz C-Class with code 413 panoramic roof | Wiercedes-Benz | MITTO | 3/17/2016 | |
| "Power Steering Malfunction" message with no power assist at start up | Smart fortwo | Smart | IMITO | 9/10/2016 | |
| Smart 453 engine diagnosis warning lamp activated - Fault code P261000 | Smart fortwo | Smart | MY16 | 3/16/2016 | 1107.01-F-003203 |
| Noise on rear axle when driving over rough surfaces and/or vehicle twisting | GTS | Mercedes-Benz GTS | MY16 | 3/16/2016 | LIOZ.ZU-F-003044 |
| canister has a malfunction" | Silaitioitwo | | | | 1133 30 B 063644 |
| Selector lever position P (park) cannot be disengaged or engaged | Smort fortun | Smart Smart | MY16 | 3/16/2016 | LI47.30-P-063054 |
| | Wiodel | Marcados | MV16 | 3/1//2016 | LI27.60-P-063616 |

| Document | Date | Model Year | Make | Model | Summary |
|------------------------|-----------|------------|----------------------------|---|---|
| LI83.30-P-063670_Ver_1 | 3/22/2016 | MY14-MY16 | Mercedes-Benz E400 Hybrid | E400 Hybrid, | Air Conditioning (A/C) has insufficient cooling output or none at all. Insufficient refrigerant circuit |
| LI42.20-P-063685V1 | 3/22/2016 | MY15-MY16 | Mercedes-Benz | Mercedes-Benz C-Class (205) LHD/RHD with code 805, C-Class (205) RHD with code 806, Model 253 LHD/RHD with code 806 | Parking brake warning message in instrument cluster - moisture ingress in Electronic Stability Program (ESP) connection. |
| L154.30-P-063675 | 3/22/2016 | MY16 | Mercedes-Benz | Mercedes-Benz CLA Class (117), GLA-Class (156), B-Class (242), M/GLE (166), GLE (292), G-Class | Instrument Cluster: No display in Instrument cluster. Display contents disappear while driving. |
| LI91.10-P-063695 | 3/23/2016 | MY15-MY16 | Mercedes-Benz CLA45, GLA45 | CLA45, GLA45 | 117, 156, 176: Seat sitting surface rippled (code 555, AMG Performance seats) |
| Ll54.21-P-062006_Ver_1 | 3/23/2016 | All | Mercedes-Benz | Mercedes-Benz Model 190 (GT), Model 205 (C-Class) C63 Engine running rough / Fault code entry | Engine running rough / Fault code entry |
| LI91.10-063697 | 3/23/2016 | AII | Mercedes-Benz | Mercedes-Benz S-Class (222) AMG | 222: Seat belt buckle damages center console (with AMG sport seats and Chauffeur |
| LI82.10-P-063693_Ver_1 | 3/24/2016 | MY16 | Mercedes-Benz | Mercedes-Benz GLC300, GLC300-4M | Curve illumination inoperative - fault message in instrument cluster |
| LI82.10-P-063698_Ver_1 | 3/24/2016 | MY16 | Mercedes-Benz | Mercedes-Benz GLC300, GLC300-4M | LED Intelligent Light System inoperative |
| LI54.18-P-063718V1 | 3/24/2016 | MY16 | Smart | Smart fortwo | Determination of part number for repairs to wring harness. Not possible to determine replace part number in EPC (Flectronic Parts Catalog) |
| Ll83.30-P-054343_Ver_3 | 3/24/2016 | All | Mercedes-Benz | Mercedes-Benz GLE (292), M/GLE (166) | Air Conditioning inoperative, fault code 91E815 logged, AAC control unit fuse defective, intermittenly fails to cool, switches off after brief period, A/C operating unit incongrative. |
| _Ver_6 | 3/24/2016 | All | Mercedes-Benz | Mercedes-Benz Model 205 (C-Class), Model 253 (GLC- Class) | Wind or airstream noises in area of doors |
| <u> </u> | 3/24/2016 | MY16 | Mercedes-Benz | Mercedes-Benz GLC300, GLC300-4M | Fuel filler cap opens sporadically or not at all |
| | 3/24/2016 | All | Mercedes-Benz AMG GT | | Wind noises in door area, near mirror triangle |
| LI01.10-P-063688_Ver_1 | 3/24/2016 | MY12-MY16 | Mercedes-Benz C63, C63C | | |
| LI54.10-P-060389_Ver_4 | | /03-MY12 | Mercedes-Benz | MM57, MM57S, MM57 Zeppelin, MM62, I MM62S, MM62 Zeppelin | Mercedes-Benz MM57, MM57S, MM57 Zeppelin, MM62, Fault Message in instrument cluster "Battery, Service Required" MM62S, MM62 Zeppelin |
| LI35.00-N-060958 Ver_4 | 3/28/2016 | All | Sprinter / | All 906 Sprinter 2500 - 3.5 ton with all wh Humming, di | lumming, droning, from the drivetrain on Sprinter 2500 with all-wheel drive (4x4) |

| Document | Date | Model Year | Make | Model | Simmary |
|------------------------------------|---|---|----------------------------|---|---|
| LI82.62-P-063411_Ver_2 | | All | Mercedes-Benz | Mercedes-Benz Model 205 left-hand drive vehicle, | Disturbed antenna signal - multiple antennas: radio. Bluetooth. GPS. Hermes |
| | | | | chassis number range: | |
| | | | | 1F170773, 1F240099, 1F250355, | |
| | | | | 1F274926, 1F283033 | |
| | | | | to 1F302200, 5M000049 to 5M000144 | |
| | | | | Model 205 right-hand drive vehicle, | |
| | | | | chassis number range: | |
| | | | | 2F101136, 2F284906 to 2F299174, | |
| | | | | 6L011731 to | |
| | *************************************** | | | 6L011832 | |
| | •••• | *************************************** | | Model 253 left-hand drive vehicle, | |
| | | | | chassis number range: | |
| | | ••••• | | 1F007369, 1F028686 to 1F03347, | |
| | | | | 5V000073 to | |
| | ••••• | | | 57000096 | |
| | | | | Model 253 right-hand drive vehicle, | |
| | | | | chassis number range: 2F028950 to 2F033840 | |
| LI88.00-P-063728_Ver_1 | 3/28/2016 | All | Mercedes-Benz / | Mercedes-Benz All vehicles with adapter A0008101711 | License plate adapter Mounting screws - retaining nut loose. |
| LI54.00-P-063729 Ver 1 3/28/2016 | 3/28/2016 | ΔΠ | Morrodoc Bona | | 7 |
| | 2/ 20/ 2010 | 2 | Mercedes-Benzin | Performance exhaust system. Engine 133. | Exhaust system button in center cosole inoperative. Nochange in exhaudt sound can be heard at idle speed. |
| LI54.50-P-063731_Ver_1 3/29/2016 | 3/29/2016 | MY16 | Mercedes-Benz GLE 550e | 3LE 550e | Resetting the trip computer has no effect on the indicated electrical range. |
| | 2 60 60 60 | | | *************************************** | Maximum range is not diplayed after reset. Affects only 14 specific VINs |
| LI34.10-P-063/39 Ver 1 | | MY16 | Mercedes-Benz Smart fortwo | mart fortwo | Vehicle no longer starts - starter battery flat |
| LI20.10-P-060902_Ver_3 | 3/30/2016 | A | Mercedes-Benz C | Mercedes-Benz C-Class (205) with engine 274 | Engine diagnosis warning lamp activated - Fault code P012800 (The coolant |
| | | | | | temperature is below the coolant thermostat specified temperature) |
| LI47.00-P-063719_Ver_1 3/31/2016 | 3/31/2016 | All | Mercedes-Benz A | Mercedes-Benz All Diesel Vehicles Engines OM642 or OM(ALS diesel fo | ALS diesel fuel Test Information - poor engine running conditions which may be fuel |
| LI47.10-P-063064 Ver 6 3/31/2016 | | MY16 | Smart | Smart fortwo | Find gains does not reflect find volume in find took |
| LI40.10-N-062599_Ver_4 3/31/2016 | | | er | Metris (Model 447) with code RG7 | One-cided tire wear (incide or outside shoulder) on the front auto |
| | | | | 225/55 R17 tires) | The state of constant of the first motive date. |

303 Perimeter Center North Suite 202, Floor 6 Atlanta, GA 30346

newschannel update

| TO: Commercial Van Dealers | FROM: Commerical Vans |
|--|-----------------------|
| RE: Takata Recall Information: Pre-Owned Inventory | DATE: March 1, 2016 |

Mercedes-Benz Vans (MB Vans) would like to share the following decisions surrounding the recently communicated Takata airbag recall. They are as follows:

- 1. Effective immediately, all vehicles in Dealer inventory affected by the recall are on a **stop-sale**. MB Vans directs that all impacted vehicles be immediately removed from sale. Dealers may review the recall status of any VIN by consulting VMI in NetStar.
- 2. All impacted vehicles in Vans inventory have been removed from sale on MBonDemand and at all auctions.
- 3. MB Vans is committed to aiding its Dealer partners in offsetting expenses related to this recall. As such, MB Vans will be providing our dealers with flooring and depreciation assistance on vehicles which are impacted by this action. Details of reimbursement plans are currently under development and will be communicated in the near future.
- 4. Dealers will be allowed to continue to take impacted vehicles in on trade, and those units will be eligible for the aforementioned assistance measures.
- 5. Due to the very limited number of impacted vehicles currently in Dealer or MB Vans inventory, we do not anticipate any issues related to dealer margin performance.

We appreciate your continued cooperation related to the Takata airbag recall. Please direct any inquiries to your Commercial Vehicle Manager. Thank you for your continued patience.

Kind Regards,

Claus Tritt General Manager, Sales Operations Mercedes-Benz Vans

Kurt Cornell General Manager, Pre-Owned and Fleet Operations Mercedes-Benz USA, LLC