

SSM 51589

2021-2023 Edge (CD539N) (DQ)

2021-2023 F-150 (P702) (FD)

2021-2023 Mustang Mach-E (CX727N) (GW)

2021-2023 F-150/Mustang Mach-E/Edge - Android Auto Unable To Wirelessly Connect And/Or Android Phones Rebooting When Connected To The Vehicle Via USB

Some 2021-2023 F-150/Mustang Mach-E/Edge vehicles may exhibit a concern of Android Auto unable to wirelessly connect and/or Android phones rebooting when connected to the vehicle via USB. This is due to a concern with the Google application on the customers device. Google has released a fix for these concerns. For Android phones not connecting wirelessly, request that the customer update their Android Auto version to 6.1 or later. For customers who's Android phone reboots when connected via USB, request that the customer update their Chrome application to 88.0.4324.181 or later. The customers service provider should be able to assist customers having difficulty updating their device. This is not a warrantable repair.