



Preliminary Information

PIT5999 Intermittent Audio On IOK Radio: 1-2 Seconds Of Audio Cut Out

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022	All	All	All	All
Chevrolet	Silverado 1500	2023	All	All	All	All
Chevrolet	Suburban	2022 - 2023	All	All	All	All
Chevrolet	Tahoe	2022 - 2023	All	All	All	All
GMC	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)	2022	All	All	All	All
GMC	Sierra 1500	2023	All	All	All	All
GMC	Yukon	2022 - 2023	All	All	All	All
GMC	Yukon XL	2022 - 2023	All	All	All	All

Involved Region or Country	United States, Canada, Mexico, Europe, Uzbekistan, Russia, Middle East, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Japan, Cadillac Korea (South Korea), Thailand (ASEAN), Australia/New Zealand, Other Africa
Additional Options (RPO)	IOK
Condition	Customers may notice audio that is choppy or delayed. This can happen for a period of a couple seconds. This may occur once during the drive cycle or multiple times.
Cause	Engineering is aware of the issue and working on a solution

Correction:

Dealers are not to replace the radio at this time and are asked to verify concern

Engineering is aware of the issue and working on a solution

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
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2889518	Verify choppy/delayed audio on IOK radio	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	04/05/2023 - Created on.



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