

Subject

GR Corolla Stiff Suspension Feel due to Transportation Spacer

Market

USA

Service Category

Suspension

Section

Front Suspension

Applicability

2023 GR Corolla

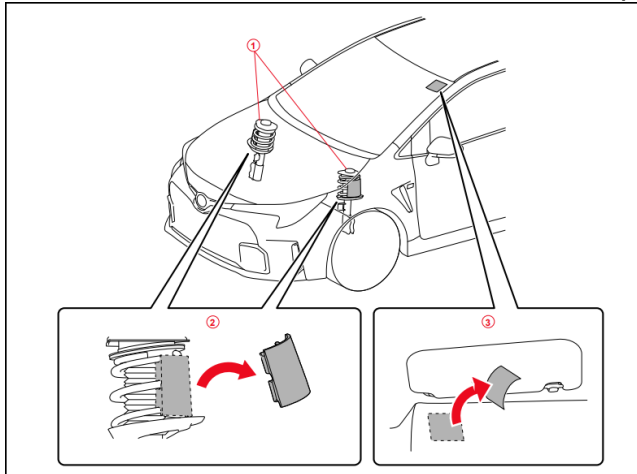
APPLICABLE VEHICLES

2023

GR Corolla

CONDITION

Some customers may complain of the suspension feeling stiff while driving or going over bumps. Some dealerships may have forgotten to remove the transportation spacer during the PDS process which can result in a stiffer than normal suspension feel.



1 Front Coil Spring Spacer Location

2 Front Coil Spring Spacer

3 Coil Spring Spacer Notice Label

RECOMMENDATIONS

Lift vehicle and inspect the front coil spring to confirm if the transportation spacer is still installed. If the transportation spacer is still installed, follow the removal process outlined on page 9 in the "2023 GR Corolla Pre-Delivery Service (PDS)" document.

LINK REFERENCES

1. [T-SB-0099-22: 2023 GR Corolla Pre-Delivery Service \(PDS\)](#)