

## SERVICE ACTION: TFT SOFTWARE UPDATE



**BMW  
MOTORRAD**

### MODEL

Model	Model Description
K53/12	R 1250 R
K54/12	R 1250 RS

The affected vehicles have been marked with campaign number **0062070000** in AIR.

In order to determine if a specific motorcycle is affected by this campaign it will be necessary to verify the vehicle VIN in AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

### SITUATION

With the second model update of the R 1250 R and R 1250 RS, the “Sport” view in the TFT display is part of the standard equipment. This subfunction is not activated in vehicles that are not equipped with optional equipment “224 Drive modes Pro”.

This issue will be repaired in Series production August 2023.

### PROCEDURE

Customers with affected vehicles will be notified by a customer letter regarding the missing sport screen view and the option to have it enabled at a later time.

For vehicles that have not yet been delivered, customers must be informed of the missing "Sport" view screen when the vehicle is delivered.

The “Sport” view can be activated with a vehicle software update to I-level K001-23-07-500 in the TFT display (available with ISTA version 4.41.3x, planned to be release end of May 2023.).



Overview of “Sport” view

## CLAIM INFORMATION

Please submit claims via the normal claim process using the information below:

### **Defect code**

00 62 07 00 00	Enabling the sport screen view
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### **Labor Operation**

+61 00 502	Checking the software	2 FRU
61 00 510	Programming control units of vehicle (along with testing software)	2 FRU

FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

There is no main labor operation code mapped for this repair. You do not need a main labor operation code to claim this repair.

## QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department