

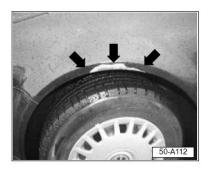
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	1999 – 2014	All	AII	All	All
Sportwagen	1999 – 2014	AII	All	All	All
Golf/Rabbit	1999 – 2014	All	All	All	All
Eos	2007 - 2011	All	All	All	All

### Condition

**50 16 02** February 3, 2016 **2011761** Supersedes Technical Bulletin V501601 dated January 19, 2016 to update undercoating claim cost.

Corrosion, Front Fenders, at Upper Wheel Opening (U.S. Only)

Surface corrosion or corrosion perforation can occur on various locations around the front wheel arch.



Corrosion at front fender -arrows-, as shown.



To determine if this procedure is covered under Warranty, always refer to the *Warranty Policies and Procedures Manual*.

Documentation required per Warranty Policies and Procedures Manual.

For vehicles outside of the Limited Warranty Against Corrosion Perforation this Technical Bulletin is for information only.



## **Technical Background**



 This condition may be due to the foam pad on the inner fender pressing against the upper edge of the fender, which chafes through the paint in the affected area.

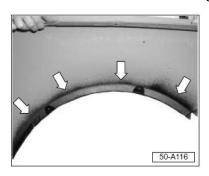
### **Production Solution**

Improved process.

### **Service**

#### Replace:

• Paint the new fender according to Volkswagen Guidelines.



 Apply the 3M<sup>™</sup> Underseal Rubberized Undercoating, Part No: 08883, around the entire inner fender wheel arch flange while ensuring 100 percent coverage.

- Replace fender. See Repair Group 50 in Elsa.
- Trim the foam pad on the inner fender to create a 10mm gap between the wheel opening arch and foam pad, as shown.

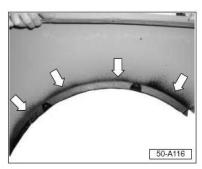


If foam pad is contaminated with salt, clean by using soap and water or is damaged, replace foam pad.



#### Repair:

- · Remove the Wheel Liner. See Repair Group 66 in Elsa.
- Remove the front fender. See Repair Group 50 in Elsa.
- Remove corrosion from fender using a pneumatic brush grinder.
- Paint the fender according to Volkswagen Guidelines.



 Apply the 3M<sup>™</sup> Underseal Rubberized Undercoating, Part No: 08883, around the entire inner fender wheel arch flange while ensuring 100 percent coverage.





### **Warranty**



- Dealers may complete the repair as described without prior authorization (through a WISE Warranty Repair Acceptance request).
- Documentation required: Clear pictures, completed estimate and body shop invoice must be saved and kept on file at the Dealership for audit purposes.
- This bulletin applies for 1 front fender. If both sides exhibit the corrosion they should be evaluated individually and claimed on separates lines. Total Body Painting Prep Time for both front fenders should be claimed on the first line only.
- Labor time units (TU), Material units (MU), and Material unit rate are correct at the time of publication. The
  time units and/or material units may differ if the repair catalogue is updated. The information in the repair
  catalogue applies, except for the open time items (labor operations ending in 99) which are calculated at
  actual time multiplied by the body shop labor rate. The material allowance (Paint material price per unit) is
  subject to change. Refer to WISE > Resource Center > Forms > Paint/Corrosion for the most current
  forms.
- This section is applicable for vehicles within the terms of Volkswagen's Limited Warranty Against Corrosion Perforation. For vehicles outside the terms of the Limited Warranty Against Corrosion Perforation this section is for information only.
- This bulletin may be provided to outside shops to ensure the proper repair is completed.



#### **Claim Processing Options**

<u>Option 1:</u> Utilize the attached form examples and pre-populated forms on WISE to assist with calculating the reimbursement amounts. This will expedite the claim review process and reduce the time to pay the claim.

Note that miscalculations are subject to claim adjustment.

For the complete set of pre-populated Paint/Corrosion Claim Form templates associated with this Technical Bulletin, refer to WISE > Resource Center > Forms > Paint/Corrosion.

**Option 2:** Email repair estimates to paintcamp@vw.com. The Paint and Corrosion Team will calculate the warranty allowance and complete the required form(s) on behalf of the dealer.



	ıal <sup>1)</sup>					_		
Model(s)	Yea	ar(s)	Eng. Code(s)	Trans. Code(s)	VIN Ran	ge From	VIN Range To	
Jetta	1999 -	- 2014	AII	All	А	All .	All	
Sportwagen	1999 -	- 2014	All	All	А	All .	All	
Golf	1999 -	- 2014	All	All	A	VII	All	
Eos	2007	- 2011	AII	AII	A	AII	All	
			SAGA	Coding				
Claim Type:		160 <sup>1)</sup>						
Service Number:			Damage Code	нѕт		Damage Location (Depends on Service N		
5055			0003		040 or 041			
Parts Mar	nufacture	r	Jetta (9M2	2,1K2,162)		040 or 041 <sup>2)</sup>		
			Sportwagen (		040 or	041 <sup>2)</sup>		
			Golf (1J1,9I	040 or 041 <sup>2)</sup>				
			Eos (1F7)			040 or 041 <sup>2)</sup>		
			Rep	oair				
	Plea	ase use tl	ne following part n	umber in "Outside	e Material	ls" <sup>4)</sup>		
LACKMATF: Pain	t and Ma	terials		MU @ \$12 per unit				
3M™ Underseal Rubberized Undercoating				Claim Dollar Amount (MAX: \$15)				
Please use the following Labor Operation in "Outside				e Labor" <sup>4)</sup>				
Select the appropriate Labor Operation below:								
- L0010000: Exter	nal Paint	ing-strai	ght color	Claim Dollar Amo	ount			
- L0020000: Exter	nal Paint	ing-meta	Illic/2-layer					



		<u> </u>		
- L0030000: External Painting-pear	color			
Use this for all body repair in this be-		Claim Dollar Amo	unt	
	Rep	lace		
Please use ti	ne following part n	umber in "Outside	e Materials" <sup>4)</sup>	
LACKMATF: Paint and Materials		MU @ \$12 per un	it	
3M™ Underseal Rubberized Under	coating	Claim Dollar Amo	ount (MAX: \$15)	
Please use th	e following Labor	Operation in "Out	side Labor" <sup>4)</sup>	
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Use this for all body repair in this be-		Claim Dollar Amount		
Causal Part:		L00#0000		
	Diagnost	ic Time <sup>4)</sup>		
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Road Test	01210002 = 00 TU 01210004 = 00 TU	NO		
Technical Diagnosis	01320000 = 00 TU	ı	NO	
Claim Comment: Input "As per Technical Bulletin 2011761" in comment section of Warranty Claim.				

<sup>&</sup>lt;sup>1)</sup> For Vehicles outside the Limited Warranty Against Corrosion Perforation this bulletin is information only

<sup>&</sup>lt;sup>2)</sup> Corrosion claim vendor code will be the damage location.

<sup>3)</sup> Labor Time Units (TUs) are subject to change with ELSA updates.

<sup>&</sup>lt;sup>4)</sup> Documentation required per Warranty Policies and Procedures Manual.

<sup>&</sup>lt;sup>5)</sup> See attachment "srt\_reference\_table.pdf" for labor time reference.



## **Required Parts and Tools**

Description	Part No:	Quantity							
Insulation	1K5 864 237	One of the listed parts will apply.							
	5K0 864 237 B	See ETKA for proper Part							
	1J0 864 237 / 238	application							
	5C6 864 237 / 238								
	1Q0 864 237								
	1Q0 864 237 A								
	Replacement ONLY								
Fender Jetta and Jetta Wagen A4	1J5 821 021 or 1J5 821 022								
Fender Jetta and Jetta Wagen A5	1K5 821 021 B or 1K5 821 022 B								
Fender Jetta A6	5C6 821 105 or 5C6 821 106								
Fender Golf A4	1J0 821 135 B or 1J0 821 136 B	One of the listed parts will apply.							
Fender Golf A5	1K6 821 021 A or 1K6 821 022 A	See ETKA for proper Part application							
Fender Golf A6	5K6 821 021 B or 5K6 821 022 B								
Fender Jetta Wagen A6	1K9 821 021 or 1K9 821 022								
Fender Eos	1Q0 821 105 B or 1Q0 821 106 B								

For Special Tools, see repair manual.

### **Additional Information**

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

#### **Paint/Corrosion Claim Form**



Dealer No.	400	000	Evamo		_ [	Dar	aair	VIN (17-Digits)	3	3VWA	L71K09M0000	00	
Repair	010	000	Examp		- 1	vel	Jali	Color No. (4-di	git Elsa	Pro Pa	aint No.)	L041	]
Order No.	310		If repeat repair, provide explana	ation in bo	ox below:	•		Dealer Labor F	≀ate			100.00	1
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			A5	) J(	٣٢	ta		Dealer-owned	paint sh	iop?	Yes	•	No
								Original paint r	naterial'	?	Yes	•	No
Service No.	Damage Code	Dmg Loc	Part manufacturer (Vendor Code)				Description of Repair		F	Paint L	abor Operation(s)	Time Units	Mat'l Units
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	suble	et invoice for	painting, the invoice amount must be	split between	een outside	e (sublet) labor a	and outside (sublet) mate	erial.					
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08883		Rubberiz	ed Undercoating	1	\$ 15.	.00	Remove and install	fender			50551950	70	
			1				Remove and install	bumper			63291900	70	
							Repair one fender				50556300	70	6,36
	Ex	ample P	art Qty and Part Price per	Unit or	nly		Seal body with rubb	erized undercoat	t		51017500	30	
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			Total Parts	Amount	\$	51.00			_				
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							valiu untii				Total:	\$ 5	551.00
			Warranty										
		VW Rep	resentative Name (printed)				VW Representative	Signature					

#### **Paint/Corrosion Claim Form**



AS Jetta   Description of Repair   Description of Repa	ealer No.	400	000 [	Ivamni	<u> </u>	_ [	) (	n	laca	VIN (17-Digits)	1	3VW <i>A</i>	AL71K09M	100000	00	
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All other parts should be claimed separately in the SAGA claim  Full pre-populated forms can be found in the following location:  WISE > Resource Center > Forms > Paint/ Corrosion > TB# Form specific to the vehicle and the repair.  Outside Material Part Amount Subtotal \$ 15.00 LACKMATF Total Paint Material Amount \$ 60.00 Total Parts Amount \$ 75.00  W Representative Authorization No.  TB 2011761  Authorization valid until:  Parts and Materials \$ 2011761		Ex	ample P	art Qty and Part Price pe	r Unit or	nly			Seal body with rubbe	erized undercoa	t		51017500		3	0
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Full pre-populated forms can be found in the following location:  WISE > Resource Center > Forms > Paint/ Corrosion > TB# Form specific to the vehicle and the repair.  Outside Material Part Amount Subtotal \$ 15.00 LACKMATF Total Paint Material Amount \$ 60.00 Total TU/MU 42:  Total Parts Amount \$ 75.00  W Representative Authorization No.  TB 2011761  Authorization valid until:  Total: \$ 9					eparately	/ in					<u> </u>					_[
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Authorization Parts and Materials: \$ valid until: Total: \$	V Repre	sentative							Authorization Date				L00	#0000	\$	23
valid until: Total: \$	Authoria	zation No.		TB 2011761									A004	41000	\$	19
									Authorization			Pa	rts and Mat	erials:	\$	7
Warranty									valid until:					Total:	\$	49
w arranty				W												
VW Representative Name (printed)  VW Representative Signature			V/M Ban	•					VM Perrocentation	Signaturo						

## SRT Reference Table for TPI# 2011761

Repair (A4 Golf ) (Model 9B1,	1J1) 2004-2005			
Body Labor				
Labor Operation : Remove and install fender	50 55 19 50 = 90 TU	Multiply claim time units x		
Labor Operation : Remove and install bumper	63 29 19 00 = 90 TU	warranty labor rate. Enter in SAGA under Outside Labor Operation:		
Labor Operation: Repair one fender	50 55 63 00 = 70 TU	A0041000		
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU - 1J1 51 01 75 01 = 30 TU - 9B1			
Refinish Labor		1		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside		
Labor Operation: Paint one fender	50 55 79 53 = 90 TU - 1J1 50 55 79 53 = 110 TU - 9B1	Labor Operation:  L00#0000*  *Please see warranty table for proper labor operation		
Outside Materials				
Labor Operation: Paint one fender	3 MU – 1J1 7 MU – 9B1	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:		
		LACKMATF		

Replace (A4 Golf )(Model 9B1,	1J1) 2004-2005	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 90 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation : Remove and install bumper	63 29 19 00 = 90 TU	in SAGA under Outside Labor Operation: A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU - 1J1 51 01 75 01 = 30 TU - 9B1	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU - 1J1 51 01 71 53 = 110 TU - 9B1	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one new fender	50 55 61 50 = 70 TU - 1J1 50 55 61 50 = 110 TU - 9B1	Labor Operation:  L00#0000*  *Please see warranty table for
Outside Materials		proper labor operation
Labor Operation: Paint one new fender	4 MU – 1J1 6 MU – 9B1	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair (A4 Jetta) (Model 9M2) 2	2004-2005	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 90 TU	Multiply claim time units x
Labor Operation : Remove and install bumper	63 29 19 00 = 90 TU	warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Repair one fender	50 55 63 00 = 70 TU	A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one fender	50 55 79 53 = 90 TU	Labor Operation:
		L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one fender	3 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace (A4 Jetta ) (Model 9M2	2) 2004-2005	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 90 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation : Remove and install bumper	63 29 19 00 = 90 TU	in SAGA under Outside Labor Operation: A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one new fender	50 55 61 50 = 70 TU	Labor Operation:
tender		*Please see warranty table for proper labor operation
Outside Materials		1
Labor Operation: Paint one new fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair (A4 Jetta Wagon ) (Mode	el 1J6) 2004-2005	
Body Labor		
Labor Operation : Remove and install fender	50551950 = 90 TU	Multiply claim time units x
Labor Operation : Remove and install bumper	63 29 19 00 = 90 TU	warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Repair one fender	50 55 63 00 = 70 TU	A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one fender	50 55 79 53 = 90 TU	Labor Operation:
		L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Laban On analisa Daint and fandan	3 MU	
Labor Operation: Paint one fender	3 MO	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace (A4 Jetta Wagon ) (Mod	el 9M2) 2004-2005	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 90 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation : Remove and install bumper	63 29 19 00 = 90 TU	in SAGA under Outside Labor Operation: A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		<u></u>
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one new	50 55 61 50 = 70 TU	Labor Operation:
fender		L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one new fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair (A5 Golf ) (Model 1K1) 2	2006-2009	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	Multiply claim time units x
Labor Operation : Remove and install bumper	63 29 19 00 = 70 TU	warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Repair one fender	50 55 63 00 = 70 TU	A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	Labor Operation:
		L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace (A5 Golf ) (Model 9M2)	2004-2005	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	
Labor Operation : Remove and install bumper	63 29 19 00 = 70 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one new fender	50 55 61 50 = 70 TU	Labor Operation:  L00#0000*  *Please see warranty table for proper labor operation
Outside Materials		,
Labor Operation: Paint one new fender	5 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair (A5 Jetta ) (Model 1K2) 2	2005-2010	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	Multiply claim time units x
Labor Operation : Remove and install bumper	63 29 19 00 = 70 TU	warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Repair one fender	50 55 63 00 = 70 TU	A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		,
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	Labor Operation:
		L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
		T
Labor Operation: Paint one fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace (A5 Jetta ) (Model 1K2)	2005-2010	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: A0041000
Labor Operation : Remove and install bumper	63 29 19 00 = 70 TU	
Labor Operation: Replace one fender	50 55 55 50 = 20 TU	
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one new	50 55 61 50 = 70 TU	Labor Operation:
fender		L00#0000*  *Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one new fender	5 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair (A5 Jetta Wagon ) (Mode	el 1K5) 2009	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	Multiply claim time units x
Labor Operation : Remove and install bumper	63 29 19 00 = 70 TU	warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Repair one fender	50 55 63 00 = 70 TU	A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	Labor Operation:
		L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace (A5 Jetta Wagon ) (Mod	del 1K5) 2009	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation : Remove and install bumper	63 29 19 00 = 70 TU	in SAGA under Outside Labor Operation: A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one new fender	50 55 61 50 = 70 TU	Labor Operation:
tender		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one new fender	5 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair (A6 Golf ) (Model 5K1)	2010-2011	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 90 TU	
Labor Operation : Remove and install bumper	63 29 19 50 = 40 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Remove and install radiator grille	66 05 19 00 = 20TU	Labor Operation: A0041000
Labor Operation: Repair one fender	50 55 63 00 = 70 TU	
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	Labor Operation:
		L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one fender	3 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF
		LACKMATE

Replace (A6 Golf ) (Model 5K1)	2010-2011	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 90 TU	Multiply claim time units x
Labor Operation : Remove and install bumper	63 29 19 50 = 40 TU	warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Remove and install radiator grille	66 05 19 00 = 20 TU	A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one new fender	50 55 61 50 = 50 TU	Labor Operation: L00#0000*
		*Please see warranty table for proper labor operation
Outside Materials		1
Labor Operation: Paint one new fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair (A6 Jetta) (Model 162)	2011-2014	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	Multiply claim time units x
Labor Operation : Remove and install bumper	63 29 19 00 = 60 TU	warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Repair one fender	50 55 63 00 = 70 TU	A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	Labor Operation:
		L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace (A6 Jetta ) (Model 162)	2011-2014	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	Multiply claim time units x
Labor Operation : Remove and install bumper	63 29 19 50 = 40 TU	warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Remove and install radiator grille	66 05 19 00 = 20 TU	A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one new fender	50 55 61 50 = 50 TU	Labor Operation:  L00#0000*  *Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one new fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair (A6 Jetta Sportwagen) (N	Model AJ5) 2010-2014	
<u>Body Labor</u>		
Labor Operation : Remove and install fender	50 55 19 50 = 90 TU	
Labor Operation : Remove and install bumper	63 29 19 50 = 40 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation: Remove and install radiator grille	66 05 19 00 = 20 TU	in SAGA under Outside Labor Operation: A0041000
Labor Operation: Repair one fender	50 55 63 00 = 70 TU	7,6611666
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one fender	50 55 79 53 = 90 TU	Labor Operation:
		L00 <b>#</b> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one fender	3 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace (A6 Jetta Sportwagen ) (A	Model AJ5) 2010-2014	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 90 TU	Multiply claim time units x
Labor Operation : Remove and install bumper	63 29 19 50 = 40 TU	warranty labor rate. Enter in SAGA under Outside
Labor Operation: Remove and install radiator grille	66 05 19 00 = 20 TU	Labor Operation: A0041000
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one new fender	50 55 61 50 = 50 TU	Labor Operation:  L00#0000*  *Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one new fender	3 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair (Eos ) (Model 1F7) 2007	7-2011	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	
Labor Operation : Remove and install bumper	63 29 19 00 = 70 TU	<ul> <li>Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: A0041000</li> </ul>
Labor Operation: Repair one fender	50 55 63 00 = * TU	
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 73 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside
Labor Operation: Paint one fender	50 55 79 53 = 70 TU	Labor Operation:
		*Please see warranty table for proper labor operation
Outside Materials		, proportion operation
Labor Operation: Paint one fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

<sup>\*</sup> Fender replacement should be considered if the total repair cost will exceed 80% of the total replacement cost.

Refer to the Reimbursement Policy section of the *Warranty Policies and Procedure Manual*. This section provides important guidelines when considering component repair vs. replacement options (the "80% rule").

Replace (Eos ) (Model 1F7) 2007	7-2011	
Body Labor		
Labor Operation : Remove and install fender	50 55 19 50 = 70 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: A0041000
Labor Operation : Remove and install bumper	63 29 19 00 = 70 TU	
Labor Operation : Seal Body with Rubberized Undercoat	51 01 75 00 = 30 TU	
Refinish Labor		
Labor Operation 3): Body Prepare Painting (one or both)	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:  L00#0000*  *Please see warranty table for proper labor operation
Labor Operation: Paint one new fender	50 55 61 50 = 50 TU	
Outside Materials		
Labor Operation: Paint one new fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF