

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [ElsaWeb Newsletter](#) section in the Technician References menu.

VW ElsaWeb Newsletter



Das Auto.

Edition 19: January 14, 2013

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Elsa News and Updates

ElsaWeb users will soon see a new pop-up messaging feature when first logging in to ElsaWeb called "Elsa News and Updates." The feature's purpose is to display important communications, such as system outages, as well as provide links to different topics and archived messages. This feature also may be used for asking a survey question to help the Service Information Team gain valuable feedback.

The messaging feature will be fully controllable. You can jump to topics, view archived messages, and close the feature at any time. Additionally, the feature will timeout after several minutes of inactivity or will close after a set number of minutes. If the feature closes before you have the chance to read its contents, you can view the information on ServiceNet.

The new Elsa News and Updates messaging feature is another way that the Service Information Team is helping you keep informed of all things having to do with ElsaWeb.

Feedback Corner

This week's feedback is from Josh, regarding a 2001 Passat Repair Manual. He states:

"It seems the directions are out of order. The Repair Manual states insert tensioning bolt (Torx 50) and torque the nut to 40nm before inserting the universal joint on to steering pinion."

This feedback was reviewed by the Service Information Team and the Repair Manual was updated to correct the error. We really appreciate you sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
17	17	31

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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Technical Bulletins

91-13-01 - RNS 850 Radio Software Update (2031434)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Touareg	2012–2013	All	All	All	All
Continual improvements to RNS 850 software provides solutions to issues experienced in the field.					

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Tech Tips

Currently, the Service Information Team is working to move the Tech Tips to ElsaWeb. The Team has transferred the majority of the 2006–2012 Tech Tips to ElsaWeb and is continuing to work to transfer all Tech Tips over the next few months. The Team thanks you for your patience during this transition.

00-13-01TT - VW Technician Helpline VTA Case Attachments for Missing Buypack Components during Market Introduction Period			
Model(s)	Year	Eng. Code	Trans. Code
Beetle Convertible	2013	All	All
Jetta Hybrid	2013	All	All
When opening a VW Technician Helpline VTA case for missing buypack components during the market introduction period, be sure to include a readable picture of the inventory label on the buypack (shown in picture below), as well as a picture that shows the complete buypack. If possible, identify missing components and take pictures before opening buypack.			

01-13-01TT - Scan Tool Brand Software			
Model(s)	Year	Eng. Code	Trans. Code
Jetta Hybrid	2013	All	All
When performing Guided Fault Finding diagnosis on 2013 Jetta Hybrid vehicles, be advised that VAS-PC Volkswagen brand software must be 19.19.00 or higher. Additionally, be aware that ODIS software 1.1.2 does not support Jetta Hybrid.			

57-11-08TT - Remote Lock Function Inoperative After Electronic Steering Column Lock (ESCL) Update or Replacement

Model(s)	Year	Eng. Code	Trans. Code
Golf	2011–2013	All	All
GTI	2011–2013	All	All
EOS	2011–2013	All	All
Jetta	2011–2013	All	All
Tiguan	2011–2013	All	All
Passat	2012–2013	All	All
Beetle	2012–2013	All	All

For concerns where the remote will unlock the doors but will not lock the doors or arm the alarm, check if the Electronic Steering Column Lock has either been replaced or updated recently. If you suspect that the Steering Column Lock has either been replaced or updated recently, check the coding in the ESCL to ensure that it is correct. This can be performed through either GFF, under address 2B, or through SVM by selecting 2B under the code control module selection.

93-12-01TT - Drive Motor Position Not Learned, Fault P0C4E/P0C4E00

Model(s)	Year	Eng. Code	Trans. Code
Jetta Hybrid	2013	All	All

The drive motor position will need to be relearned after DTC codes have been cleared in AW 01 (Engine), 51 (Electric drive), or 8C (Hybrid battery energy management), if the battery has been disconnected, or if a recharge of the 12 volt battery has taken place.

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Campaigns

6919 - Revision – Leather Sport Seats Passenger Occupant Detection System Control Module (J706)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2012–2013	All	All	3VW____AT_CM627280	3VW____AT_DM800109

Vehicles equipped with leather sport seats have been built with an incorrectly coded Passenger Occupant Detection System Control Module (J706) in the right front passenger location.

64C9 2012 – Front Window Motors

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2012–2013	All	All	3VW____AT_CM500171	3VW____AT_DM621134

Some Beetle customers have reported problems with the operation of the front windows in their vehicle. We have identified the window motors installed in production as the cause of these problems.

97U3 - Revision - Inspect Front Seat Side Impact Airbag Connectors & Install Wiring Harness Kit(s), if Necessary

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Rabbit/R32/ GTI	2006–2007	All	All	WVW__ _1K_6W018238	WVW__ _1K_7W189959
Jetta/Jetta Wagon	2005–2007	All	All	3VW__ _1K_5M600049	3VW__ _1K_7M124448
Eos	2007–2008	All	All	WVW__ _1F_7V000073	WVW__ _1F_8V000386
Passat/Passat Wagon	2006–2007	All	All	See Campaign	See Campaign

Resistance variance within a front seat side impact airbag connector can cause the airbag indicator light on the instrument panel to come on and stay on, even though the side impact airbag system is functioning normally.

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Updates

No new Updates in ElsaWeb.

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Repair Manuals

Elsa Name	Model	Book Updated	Reason
162,1K2,1K5,AJ5	Jetta 2011 > Jetta 2005–2010 Jetta Sportwagen 2010 >	Heating, Ventilation and Air Conditioning	Feedback# 720743, 585045, 626106, 631739
162,1K2,5C1,5C7,5K1,AJ5	Jetta 2011 > Beetle 2012 > Jetta 2005–2010 Golf, GTI 2010 > Jetta Sportwagen 2010 >	Generic Scan Tool	Feedback# 726726
162,5C1,5C7	Jetta 2011 > Beetle 2012 >	Generic Scan Tool	Feedback# 684212
3B	Passat 2001–2005	Generic Scan Tool	Feedback# 721779
3C2,3C5	Passat 2006–2010	Electrical Equipment	Feedback# 616783
5C1,5C7	Beetle 2012 >	Wheel and Tire Guide	Factory Update
7B1	Routan 2009 >	Communication Electrical Equipment	Correction
7P5	Touareg 2011 >	Wheel and Tire Guide	Factory Update
A32	Passat 2012 >	Heating, Ventilation and Air Conditioning	Correction

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Wiring Diagrams

No new Wiring Diagrams in ElsaWeb.

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Suggestions:

Please send comments or suggestions to: ywoa.WorkshopInformation@vw.com

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