

Technical Service Bulletin



00 Car wash brush bristles trapped in the headlight to the fender seam

00 23 69 2031473/4 May 8, 2023. Supersedes Technical Service Bulletin Group 00 number 21-47 dated June 23, 2021, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All Audi Vehicles	2011 – 2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Additional models and model years)
3	06/23/2021	Revised header (Additional models and model years)
2	12/09/2019	Revised header (Additional models and model years)

Customer states:

- Bristles from the car wash are discovered between the headlight and the front fender (Figure 1).



Figure 1. Car wash bristle is stuck in the body gap.

Technical Background

The vehicle design in the area around the headlights has a gap that, when the vehicle is washed in car washes having a particular bristle angle and type, can trap these bristles in this area, tear away from the mechanism and lodge in the gap between the headlight and fender.



Production Solution

Not Applicable

Service

Remove the bristle fragments from the headlight. Please explain the cause to the customer and suggest that they change the car wash they use.

Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2031473**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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