

VWoA Compliance

From: Audi Communications <audicomms@audi.com>
Sent: Thursday, May 18, 2023 11:03 AM
To: VWoA Compliance
Subject: Dealer Communication: Important: MY 2022 e-ton GT Customer Mobility Support for concern of "No Heat"



Dealer Communication

To: DP, GM, Sales, Service, CPO, F&I, Warranty
From: Audi Service Operations

Important: MY 2022 e-ton GT Customer Mobility Support for concern of "No Heat"

Dealer Partners,

Update to claim coding

Effective immediately, Audi of America will provide loaner support for MY 2022 e-tron GT vehicles with a concern of "no heat".

In order to qualify for reimbursement, the following conditions must be met:

- The reimbursement is related to MY 2022 e-tron GT concerns of "no heat"
- The concern is related to parts availability
- Dealer loaner vehicles will be reimbursed at \$50.00 per day.
- In the event no dealer loaners are available, rental vehicles must be sourced through an outside rental company and will also be reimbursed at \$50.00 per day.

To claim this reimbursement, please follow the SAGA claiming instructions below:

Claim Type	1GW
Service Number	S286
Damage Category	0010
Manufacturers Code	AUN
Labor Operation	S28616AY
Amount	\$50 X # of days
Claim Comments	MY 2022 e-tron GT Loaner Reimbursement

Audi warranty may review claims for accuracy. Rental receipts are required and must be retained with the repair order. Any claim that does not meet the above conditions will be charged-back.

Thank you for your continued patience and support as we navigate complex supply issues, please reach out to your field representatives with any questions.

For more dealer communications, visit the [Communications](#) page on iAudi.

Audi of America | 2200 Woodland Pointe Ave, Herndon, VA 20171

[Unsubscribe compliance@vw.com](mailto:unsubscribe.compliance@vw.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by audicomms@audi.com