

# Parts Bulletin

TITLE:

**Service Action S10227: Polestar Software Update  
Model Year: 2021-2023 Polestar 2**

GROUP:

30

NO:

S10227

CAR MARKET:

US/CAN

REVISIONS:

ISSUE DATE:

2023-04-21

STATUS DATE:

2023-04-21

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## Reference Bulletins: QB S10227

Polestar Automotive USA Inc. on behalf of Polestar Performance AB, have decided to launch Service Action S10227 on certain model year 2021 – 2023 Polestar 2 vehicles.

Polestar investigations have identified that vehicles are unable to receive Over-The-Air (OTA) updates due to old or conflicting software.

To remedy the concerned vehicles, Polestar will perform a software upgrade to enable OTA updates.

A total of 1,162 U.S. and 117 Canadian vehicles are eligible for this service action.

The following part numbers apply:

Part Number	Description	Qty
32292674	Total Upgrade PS2	1