

WNN1 Workshop campaign - Supplying driver's manual for the Porsche Mobile Charger

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ID Number	WNN1
Models	Cayenne (9YA/9YB)
Model Years	2020-2021
VIN List	Attached
Number of Affected VINs	1,356
Issue Description	<p>Due to an error in the parts list, a driver's manual for Porsche Mobile Charger Connect was supplied with the affected vehicles instead of a Porsche Mobile Charger driver's manual.</p> <p>A driver's manual for the Porsche Mobile Charger must therefore be supplied to the affected customers.</p>
What Dealers Should do	<p>Please arrange for this measure to be carried out as soon as possible on affected vehicles. As of the time of this posting (2/10/23), the documentation is immediately available.</p> <p>Driver's Manual Supplements can be ordered via PPL as needed.</p>
TI Number	There is no TI for this campaign. The campaign is only to supply the customer with the Driver's Manual.
Customer Letter	Attached below as of 5/25/23

Required parts

Part number*	Designation	Quantity/vehicle	Version
9Y0.000.003.C	Operating instructions for Porsche Mobile Charger	1 piece	US

and

WNN10000001 Administration fee** 1 piece -

** You will also be paid expenses and postage to the amount of \$5.00 per vehicle for sending the driver's manual. For warranty invoicing for Part No. WNN10000001, enter the 'administration fee' description as an additional part costing \$5.00.

Warranty processing

Validity:

This workshop campaign will be carried out up to September 15th, 2027 and will be closed on that date. Please note that warranty claims can only be processed up to this date.

Scope 1:

Damage Code	WNN1 66 000
Repair Code	1
Labor time	0 TU

The campaign that was carried out does not need to be entered in the Warranty and Maintenance booklet for this campaign.

Attachments

1. [VIN_List_Report_WNN1_2023-02-10_V2.xlsx](#)
2. [PCNA WNN1 Workshop EM 2023_EN.pdf](#)