



MITSUBISHI MOTORS NORTH AMERICA, INC.
4031 Aspen Grove Dr, Ste 650, Franklin, TN 37067

May 26, 2023

To: All Mitsubishi Motors Dealer Principals, General Managers, Parts Managers & Service Managers

Subject: Distribution of Electric Vehicle (EV) Insulated Gloves

Mitsubishi is confident that providing your technicians a safe work environment is a top priority at your dealership. One component of this is ensuring that you have a set of electrically insulated gloves available for servicing an i-MiEV or Outlander Plug-in Hybrid.

Technical Information Notices (TINs) have been issued in the past reminding you of the importance of properly maintaining the gloves and having them regularly inspected and certified by an accredited laboratory or purchasing a new set from Bosch Automotive Service Solutions (formerly SPX).

To simplify this process, Mitsubishi will be sending a new set of electrically insulated gloves to each dealer. The cost of the gloves is \$139.99, and they will be distributed in an upcoming stock order as PT#MB99264801.

The distribution of these gloves will occur on an annual basis to seamlessly provide your dealership with a new set of this very important piece of safety equipment each year.

If you have any questions, please contact your District Parts and Service Manager.

Sincerely,

MMNA Aftersales
