CUSTOMER SERVICE JAGUAR LAND ROVER

POWERTRAIN - STARTUP BATTERY REDUCED STATE OF CHARGE

Customer Voice:

 Customers are reporting 'Stop Safely' and 'Electric Charging fault' warning messages displayed on the Instrument Panel Cluster.

<u>Technical Description</u>:

- The following Diagnostic Trouble Codes (DTC)s may also be stored in the Battery Energy Control Module (BECM):
- - U0120-00
- - PODA8-62
- U0064-87..

Status:

- Please raise a TA and collect the PMZ logs with original parts if fault can be reproduced, add to TA. Then renew the BISG, if TA recommended.
- If the fault persists after BISG replacement: Collect logs again with new part, open and share it on TA referencing the SSM and Engineering: PTS_100 for further guidance.

Refer to SSM 75999 / SSM 76000

23MY – MHEV Defender, Discovery, Range Rover, RR Sport, RR Velar, Jaguar F-PACE

BELT INTEGRATED STARTER GENERATOR

