



Bulletin No.: PIT5909A  
Published date: 05/22/2023

# Preliminary Information

## PIT5909A MultiPro / MultiFlex Tailgate Drops Too Fast with GM Accessory Kicker Audio System Installed

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500	2021 - 2023	All	All	All	All
Chevrolet	Silverado 2500HD/3500HD	2022 - 2024	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All
GMC	Sierra 1500	2020 - 2023	All	All	All	All
GMC	Sierra 2500HD/3500HD	2020 - 2024	All	All	All	All

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Involved Region or Country	North America
Condition	A Customer may comment that the tailgate drops faster than it used to after the GM Accessory Kicker Audio System was installed.
Cause	The added weight of the Kicker Audio System will cause the tailgate to drop faster than normal. This information is documented in the Accessory Information Center Marketing Information for the Kicker Audio System.

**Correction:**

None, It is normal for the tailgate to drop faster after the GM Accessory Kicker Audio System is installed.

Version History

Version	2
Modified	04/28/2022 - Created on. 05/22/2023 - Added Model Years.



GENERAL MOTORS