



43 Rear suspension lowering does not work

43 23 77 2059841/4 June 1, 2023. Supersedes Technical Service Bulletin Group 43 number 22-67 dated August 3, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017 – 2024	All	Not Applicable
Q8	2019 – 2023		
SQ7	2020 – 2024		
SQ8, and RS Q8	2020 – 2023		

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Add Model Years)
3	08/02/2022	Reposting to correct display error
2	07/08/2022	Revised header (Add Model Years)

Customer states:

- The rear suspension lowering is intermittently not available.

Workshop findings:

At least one of the two DTCs is logged in the suspension control module, J775 (address word 0074):

- **DTC C11B515** (Button for high load level, interruption/short circuit to positive).
- **DTC C11B615** (Button for low load level, interruption/short circuit to positive).

Technical Background



If the button for the rear suspension lowering is unintentionally operated when driving (for example by objects moving in the trunk area), the rear suspension lowering is sporadically not available (Figure 1).



Figure 1. Location of the controls for lowering the rear suspension.

Production Solution

Not Applicable

Service

1. Explain the functionality of the system to the customer, including the possibility of unintentionally operated when driving.



Note:

Do not replace the J775 or the button for the rear suspension lowering or any other component in the vehicle.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (**2059841**) are subject to change and/or removal.

©2023 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may

Technical Service Bulletin



these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.