

Technical Service Bulletin



57 Audi advanced key inoperative

57 23 08 2027406/5 June 5, 2023. Supersedes Technical Service Bulletin Group 57 number 17-42 dated October 30, 2017, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All Audi Vehicles	2011 – 2024	All	Without Audi Advanced Key

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised <i>Service</i> (added PR codes)
4	10/30/2017	Revised header (Added models and model years) Revised title (Updated terminology)
3	04/19/2016	Revised <i>Service</i> (Updated affected PR codes)

Audi advanced key (keyless entry) is inoperative on all doors, but the engine can be started with the keyless starting system (keyless go).

Technical Background

The keyless starting system (keyless go) is a standard feature; Audi advanced key is an optional feature.

All vehicles have an engine start-stop button (-E408-) and touch sensor surface on the outer door handles (Figure 1), but this does not mean that the optional Audi advanced key function is installed.



Figure 1. Start-stop button and door handle with touch sensor surface.

Production Solution



Not Applicable

Service

Confirm that the vehicle does not have Audi advanced key (vehicles with PR number **4I3, 4I5, 4F2, 4F6, 4K5, 4K6** or **4K7** have Audi advanced key), then explain the *Technical Background* to the customer.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (**2027406**) are subject to change and/or removal.

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