

Technical Service Bulletin



48 Steering column clicks when it is adjusted vertically

48 23 44 2064535/4 June 6, 2023. Supersedes Technical Service Bulletin Group 64 number 22-25 dated April 28, 2022 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017 – 2024	All	Not Applicable
Q8	2019 – 2024		
SQ7, SQ8, and RS Q8	2020 – 2024		

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>header</i> (added Model Year)
2	04/28/2022	Revised <i>header</i> (added Model Year)
1	09/16/2021	Initial publication

Customer states:

- There are noises when adjusting the steering column vertically (clicking noise).

Workshop findings:



- Noises can be reproduced.
- The noise comes from the pin/hinge area of the steering column.

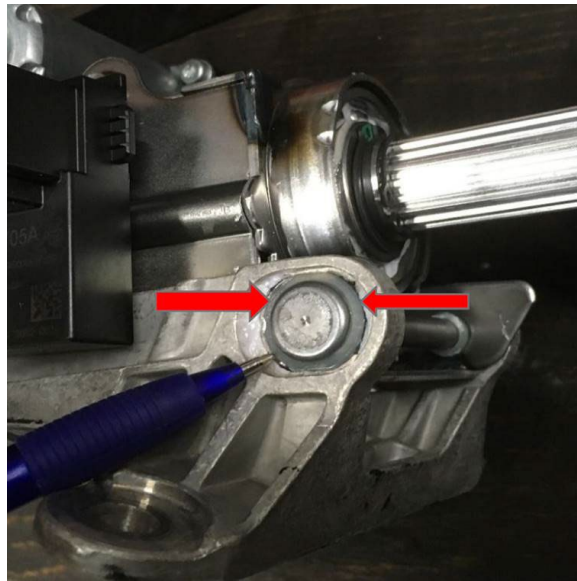


Figure 1. Lower pin/hinge – steering column.

Technical Background

Steering column was assembled under tension.

Production Solution

Not Applicable

Service



Replace the bolts marked in Figure 2 according to the instructions in Elsa at Repair Manual, *Chassis >> 48 Steering >> Steering Column*.



Note:

- It is crucial to follow the tightening sequence and torque specification exactly.
- Use new bolts only.

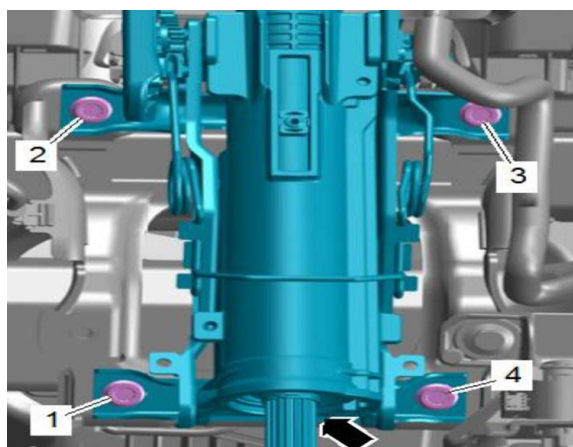


Figure 2. Steering column bolts.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	4818		
Damage Code:	0020		
Labor Operations:	Replace the steering column bolts	4814 0999	50 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2064535/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.



Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA

Additional Information

More information on this system can be found in the following resources:

- Elsa: Chassis >> 48 Steering >> Steering Column.

All part and service references provided in this TSB (**2064535**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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