

Technical Journal

TITLE:

IHU Software release Contents: VUSW2320 (2.9)

REF NO: TJ 36662.3.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2023-06-08	STATUS DATE: 2023-06-22
FUNC GROUP: 3810	FUNC DESC: Combined instrument	Page 1 of 2	

Rows beginning with * are modified

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DESCRIPTION:

* A software update with many IHU improvements was released in Week 21 (~5/22/2023). The details of these improvements are included in the Service section below:

Note : These improvements reduce the probability of the issues listed occurring.

ACP: Apple CarPlay

HMI: Human Machine Interface

IHU: Infotainment Head Unit

DIM: Driver Information Module

CSC Customer Symptom Codes

Code	Description
9U	AUX panel/Does not work
4P	Bluetooth/Interrupted Bluetooth communication
IC	Navigation/Updates of information slow/does not work
DP	Radio/Does not work

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Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999		0000001-9999999	202007-999952

SERVICE:

Sound: Phone call quality has been improved.

HMI: Volume bar display has been improved.

ACP: Apple CarPlay blurry display has been improved.

Sirius XM: Graphical overlay when selecting channels from categories and lock/unlock car has been improved.

Radio: Selection of stations and audio quality has been improved.

Bluetooth function: Phone synchronization has been improved.

GPS position: Intermittent Frozen GPS location has been improved.

DIM: No Map shown in DIM has been improved.

New features in Apple CarPlay (ACP):

- Navigation Map in DIM display for Apple CarPlay Maps
- Phone interactions via steering wheel buttons and Polestar home screen

Media information in the Polestar home screen

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed Polestar", use function group 3810.