



June 27, 2023

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia is extending the New Vehicle Limited Warranty coverage, to all owners, for the low-pressure fuel pump on 2018-2019 MY Sorento vehicles from 5 years / 60,000 miles to 15 years / unlimited miles, whichever comes first, starting from the date the vehicle was first put into service. The low-pressure fuel pump in the subject vehicles may develop a fuel leak over time and after prolonged exposure to extreme high temperatures due to insufficient thickness of the fuel pump port.

If, at any time within the extended warranty period, the customer experiences a fuel odor and/or a fuel leak, Kia authorizes its dealers to diagnose the cause at no cost to the customer.

Dealers will inspect the low-pressure fuel pump to determine if fuel is leaking at the fuel pump port. If a leak is found at the fuel pump port, the low-pressure fuel pump will be repaired by replacing the fuel plate and bracket with a new one at no cost to the customer under this warranty extension.

This is NOT a service campaign that requires a repair for all eligible vehicles. Dealers should not perform any diagnosis or repair under this warranty extension program unless the customer experiences a fuel odor and/or a fuel leak.

NOTE: This extension to Kia's New Vehicle Limited Warranty does not alter the limitations and exclusions contained in that New Vehicle Limited Warranty including failure of the low-pressure fuel pump due to abuse, neglect, or external damage to the related components.

The Technical Service Bulletin that provides vehicle repair procedures will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com, and the Warranty Bulletin describing this warranty extension will be posted on kdealer.com during the week of **June 27, 2023**.

OWNER NOTIFICATION

Kia will notify owners advising them of the Warranty Extension Program beginning **on June 30, 2023**. Note that owners who have incurred expenses to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense by submitting receipts online to Kia via the Owners section of www.kia.com or by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this warranty extension campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures