

WNP5 - Replacing Drain Hose on Heating/Fresh-Air Unit (Workshop Campaign)

Model Line: **Cayenne (92A)**

Model Year: **As of 2017 up to 2018**

Concerns: **Drain hose on heating/fresh-air unit**

Cause: **A drain hose not manufactured according to specifications may have been installed on the heater/fresh-air unit on affected vehicles.**

If so, it cannot be ruled out that condensation may accumulate in the air conditioning drainage system during regular operation and over the service life of the vehicle. As a result, moisture can enter the vehicle interior via the footwell ventilation duct.

Action: Replace the drain hose on the heating/fresh-air unit.

Affected Vehicles: Only vehicles assigned to the campaign (see also PCSS Vehicle Information).

Installation

Position:



Installation position of drain hose on heating/fresh-air unit

Arrow – Drain hose on heating/fresh-air unit (**Replacing**)

Required parts

Part Info:	Part No.	Designation	Quantity
	V04015005H	⇒ Drain hose	1 piece

Replacing drain hose on heating/fresh-air unit

- Work Procedure: 1 Open passenger's side door and move the passenger seat fully back.
- 2 Remove the cover under the dashboard on the passenger's side. ⇒ *Workshop Manual '702219 Removing and installing cover under dashboard'*



Information

Note the installation position of the drain hose ⇒ *Drain hose*. The new drain hose must be installed in this position.

3 Replacing drain hose on heating/fresh-air unit

3.1 Loosen spring band clamp ⇒ *Pulling off drain hose -3-* and pull the drain hose off the heating/fresh-air unit.

4 Disconnect and remove the drain hose from the body wall.

5 Coat the new drain hose with water.

6 If there is no spring band clamp on the new drain hose, use the clamp from the old hose.

7 Install the new drain hose, but do not yet fasten the spring band clamp. Check that the drain hose is seated correctly.

8 Move the vehicle onto a lifting platform and raise it. ⇒ *Workshop Manual '4X00IN Lift vehicle'*

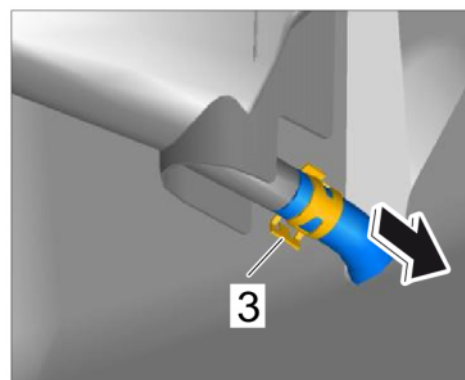
9 From the underbody of the vehicle, ensure again that the drain hose is seated correctly.

Lug ⇒ *Drain hose seating -1-* must point upwards and drain hose opening ⇒ *Drain hose seating -2-* must point downwards. It is also important that the drain hose is seated correctly along entire groove ⇒ *Drain hose seating -Arrow-* in the body wall. Tighten the drain hose from below if necessary.

10 Remove vehicle from the lifting platform. ⇒ *Workshop Manual '4X00IN Lifting the vehicle'*



Drain hose

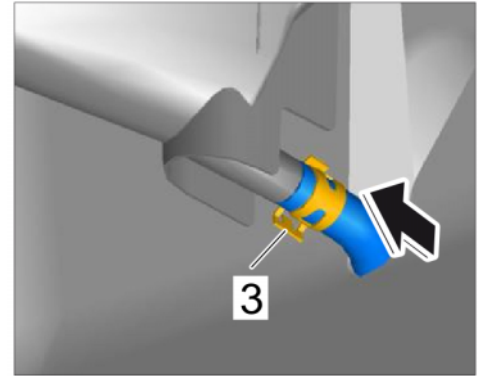


Pulling off drain hose



Drain hose seating

- 11 Fasten spring band clamp ⇒ *Pushing on drain hose -3-* to the drain hose.
- 12 Install the cover under the dashboard. ⇒ *Workshop Manual '702219 Removing and installing cover under dashboard'*
- 13 Enter the campaign in the Warranty and Maintenance booklet.



Pushing on drain hose

Warranty processing

Scope 1:

Labor time:

Replacing drain hose on heating/fresh-air unit

Labor time: **63 TU**

Includes: Moving vehicle onto lifting platform and removing it
Removing and installing cover under dashboard

Required parts:

V04015005H Drain hose 1 piece

⇒ **Damage Code WNP5 066 000 2**

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