

Technical product information

Topic	Window lift switch is loose within the switch carrier and/or a rattle noise can be heard from the switch
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2070519/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> glazing, window lifters -> window lifter switch	component / consumables -> loose	left
body fixtures and fittings -> glazing, window lifters -> window lifter lockout switch	component / consumables -> loose	right

Vehicle data

Bentayga & Bentayga Extended Wheel Base front and rear doors

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
ZV1*	2023	E		*	*	*

New Continental GT/C - Front doors

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*

New Flying spur - Front door and rear doors

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*

Documents

Document name
master.xml

Window lift switch is loose within the switch carrier and/or a rattle noise can be heard from the switch

Customer statement / workshop findings

Window lift switch is loose within the door aperture

Or

The window lift switch rattles when the door is closed

Technical background

The issue may be evident on the following vehicles from the locations as detailed

New Continental GT/C - Both front Doors

Bentayga Series - All models - Front and rear doors

New Flying Spur - Front and rear doors

NOTICE

In the event the issue is evident the operative must conduct the instructions within the Measure section of this TPI

Production change

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Measure



Obtain a video which clearly shows the issue is exactly as described within Customer statement/Workshop findings section

- On completion the videos must be attached to a non-technical DISS query
- A customer complaint must have been received

NOTICE

Warranty payment will not be approved unless the videos are attached to a non technical DISS query

2) Referring to Rep. Gr 96 - Remove the applicable switch out from the switch carrier

3) Referring to Figure 1 - Apply anti creak tape to the inside face of the switch carrier

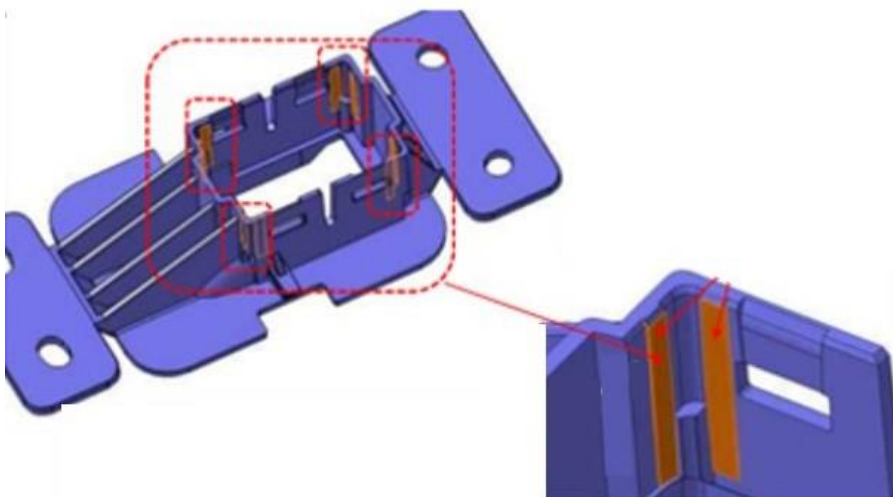


Figure 1

4) Refit the applicable switch

5) Check to confirm the issue is no longer evident

Warranty accounting instructions

Warranty type - 110 or 910

Damage service number 64 58

Damage code 00 18

Bentayga

Front Door switch replace (x1)

Labour operation code 64 58 19 50

Time 10 TU

Front door trim remove and refit (x1)

Labour operation code 70611950

20 TU

Front door panel remove and refit (x1)

Labour operation code 70 59 19 00

20 TU

Rear door switch remove and refit (x1)

Labour operation code 64 58 19 51 (Use 99 index until 29/06/23)

Time 30 TU

New Flying Spur

New Flying Spur front door switch remove and refit (x1)

Labour operation code 64 58 19 00

Time 50 TU

New Flying Spur rear door switch remove and refit (x1)

Labour operation code 64 58 10 01

Time 20 TU

New Continental GT/C

New continental GT/C front door switch remove and refit (x1)

Labour operation code 64 58 19 00

Time 50 TU

Parts information

Description	Part number	Quantity
Anti creak tape	Locally source	As required