



Tech Tips

TT 57-12-03

Date: February 3, 2012

2012-2014 Beetle, Beetle Convertible, Eos, Golf/GTI, Jetta, Jetta Sportwagen, Tiguan – Remote Functions Inoperative and/or Faults 00955, 00956, 02660

September 13, 2013: Update to Applicability.

If the remote key fob is depressed repeatedly or a button is held down while outside the remote operating range, the key remote functions may no longer operate. Fault codes 00955 005 “Key 1 no or incorrect basic settings”, 00956 005 “Key 2 no or incorrect basic settings”, or 02660 “Radio Remote control operation not adapted” may be set in the Vehicle Electrical System Control Module -J519- if GFF is run.

Before running GFF or attempting any adaptation with the scan tool, attempt to restore remote functionality by following the key synchronization procedure below.

- Unfold the key bit on the vehicle key
- Remove the cap from the outside door handle on the driver door
- Standing immediately next to driver outside door handle, press the lock button on the vehicle key.
- Within one minute, manually unlock the vehicle using the key.
- Reinstall the cap.

This procedure can be found in the vehicle’s Owner Manual for customer reference.