

SSM 51783

2021-2023 Various Vehicles - High Voltage Battery Stops Charging With Illuminated MIL And DTC P2C94 Stored In The SOBDM

Some 2021-2023 Ford and Lincoln vehicles may exhibit a condition where the high voltage battery stops charging when connected to level 1 or level 2 chargers with an illuminated malfunction indicator lamp (MIL) and diagnostic trouble code (DTC) P2C94 stored in the secondary on-board diagnostic control module A (SOBDM). To restore charging capability, disconnect the off-board charging station charge handle from the vehicle charge port and reconnect. This condition does not affect vehicle durability and no additional diagnosis or service is required for this condition at this time. Inform customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition that is expected in August 2023. Replacement of the SOBDM will not resolve this condition. Monitor OASIS for additional information.