



Technical Bulletin

Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
All (except Touareg and Routan)	2011-2013	All	All	All	All

Condition

91 13 12 May 30, 2013 2033079 Supersedes V911310 dated April 11, 2013 to correct GFF expenditure comment in warranty table.

RNS 315 Hardware Failure

After switching ON the RNS 315 radio-navigation system, the message "Please insert software CD" appears, and the unit will not operate.

Technical Background

Hardware-related deviation in the radio-navigation system RNS 315.

Production Solution

Not applicable.

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Service



Note:

If the message "Please insert software CD" appears, the RNS 315 radio-navigation system must be replaced according to the repair manual.

- Replace the RNS 315 radio-navigation system.





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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
All (except Touareg and Routan)	2011-2013	All	All	All	All
SAGA Coding					
Claim Type:	Use applicable Claim Type ¹⁾				
Service Number:	Damage Code	HST	Damage Location (Depends on Service No.)		
9132	0040	--	Use applicable when indicated in ElsaWeb (L/R)		
Parts Manufacturer	EOS, CC, Tiguan, Golf Jetta, Jetta SportWagen, Beetle, Beetle Convertible Passat				YD5 ²⁾
Original Part Number:			1K0035274**		
Original Part Supplier Name:			TechniSat		
EOS, CC, Tiguan, Golf, Jetta, Jetta SportWagen, Passat					
Labor Operation ³⁾ : Remove and Install Navigation Unit			91301950 = 10 TU		
Labor Operation ³⁾ : Navigation, unit Replace			91305550 = 10 TU		
Labor Operation ³⁾ : Instrument Panel Trim Removed			68221900 = 20 TU		



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Beetle, Beetle Convertible		
Labor Operation ³⁾ : Remove and Install Navigation Unit	91301950 = 10 TU	
Labor Operation ³⁾ : Navigation, unit Replace	91321950 = 10 TU	
Labor Operation ³⁾ : Instrument Panel Trim Removed	68221900 = 20 TU	
Causal Part:	1K0035274**	
Diagnostic Time ⁴⁾		
GFF Time expenditure	01500000 = 00 TU max.	NO
Road Test	01210002 = 00 TU 01210004 = 00 TU	NO
Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input "As per Technical Bulletin 2033079" in comment section of Warranty Claim.		
¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only ²⁾ Code per warranty vendor code policy. ³⁾ Labor Time Units (TUs) are subject to change with ELSA updates. ⁴⁾ Documentation required per Warranty Policies and Procedures Manual.		

Required Parts and Tools

Part Description	Part No:	Quantity
Navigation Unit	1K0035274**	1

No Special Tools required.



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Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.