

Technical Journal

TITLE:

Squeak noise when opening or closing windows

REF NO: TJ 36700.1.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2023-07-19	STATUS DATE: 2023-07-25
FUNC GROUP: 8440	FUNC DESC: Glass for side doors and window	Page 1 of 3	

Attachment

File Name	File Size
Image (003).jpeg	0.7880 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If customer complains of windows squeaking when opening or closing please follow advice under "Service".

CSC Customer Symptom Codes

Code	Description
G3	Doors/Squeak/rattle/scrape/When opening/closing window

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-2023		-	0-0

SERVICE:

If customer complains of a squeak noise when opening or closing the windows please apply PTFE spray 30749880 to the scraper molding (please see attached picture for reference)

Note: Do this on all doors.

Technical Journal 36700.1.1

Warranty claim info:

No warranty claim is accepted for this TJ.

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8440.

To view TJ attachment continue to next page. This TJ has one attachment.

