



# Technical Service Bulletin

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## 85 Broken louver on the instrument panel vent

85 23 26 2071007/1 July 21, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, RS 3	2022 – 2024	All	Not Applicable

## Condition

### Customer states:

The customer reports having difficulty adjusting the instrument panel vent air outlet.

### Workshop findings:

The technician confirms the customer's claim. A damaged instrument panel vent air outlet louver pivot is discovered as the root cause of the difficulty in adjusting the air outlet.

## Technical Background

Extensive analysis under extreme magnification on damaged parts returned to the WPRC show a fracture pattern consistent with the exertion of excessive force on the adjustment louver as the cause for the louver pivot to shear off from the air outlet. Excessive force is exerted due to the installation of accessory components attached to the air outlet, an external strike to the louver, an attempt at an extreme adjustment position, etc. The forces that cause the damage exceed the force necessary for normal use.

Figure 2 shows a fractured and sheared louver pivot due to excessive force outside of normal use.



*Figure 1: Instrument panel vent with damaged louver.*





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*Figure 2: Instrument panel vent with damaged lower pivot pin.*

## Production Solution

Not applicable.

## Service

Should the vehicle present with the failure profile described in this TSB, replacement of the instrument panel vent air outlet under warranty is not permitted. This is damage due to outside influence that exceeds normal use.

## Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2071007**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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