



Technical Service Bulletin

90 Noise from the area around the instrument cluster

90 23 32 2059335/4 July 19, 2023. Supersedes Technical Service Bulletin Group 90 number 22-58 dated April 14, 2022 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All Audi Vehicles	2011 – 2024	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Add model year)
3	04/14/2022	Revised header (Add model years)
2	04/21/2021	Revised header (Add model years) Revised <i>Warranty</i> (Add Claim Type)

Customer states:

- Noises from the installation area of the instrument cluster.

Technical Background

Parts of the dash panel, such as air ducts/vents, control module holder, MMI screen, trims, covers, wiring harness, cable guides or the dash panel itself can resonate to vibrations of the engine or, with the respective vibration from the surface, the road surface. The customer often notices this as noises from the instrument cluster, particularly if there are relative movements between parts that are applied directly to the instrument cluster.

Production Solution

Improved noise dampening.

Service

It needs to be determined whether the noise is caused by the instrument cluster itself.

To do so, remove the instrument cluster and check it as follows:



Technical Service Bulletin

1. Shake the instrument cluster in all directions and listen for noise. If you cannot hear any unusual noise, the instrument cluster must not be replaced.
2. The dash panel area is to be checked for loose bolts, brackets, cables, or other parts that may have been vibrating. Possible loose parts are to be secured, fastened, felt-taped on, or if necessary, replaced.

**Note:**

Claims for replaced parts will be subject to review.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	<ul style="list-style-type: none"> • Use the service number of the causal part. • Only use the instrument cluster's service number if that was the causal part! 		
Damage Code:	0020		
Labor Operations:	Remove and install instrument cluster	9025 19XX	See SRT with associated operations
	Check instrument cluster	9025 0199	10 TU
	Check dash panel	7018 0199	10 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2059335/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information



Technical Service Bulletin

All part and service references provided in this TSB (**2059335**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2023 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.