



# Service Bulletin

Bulletin No.: 21-NA-148

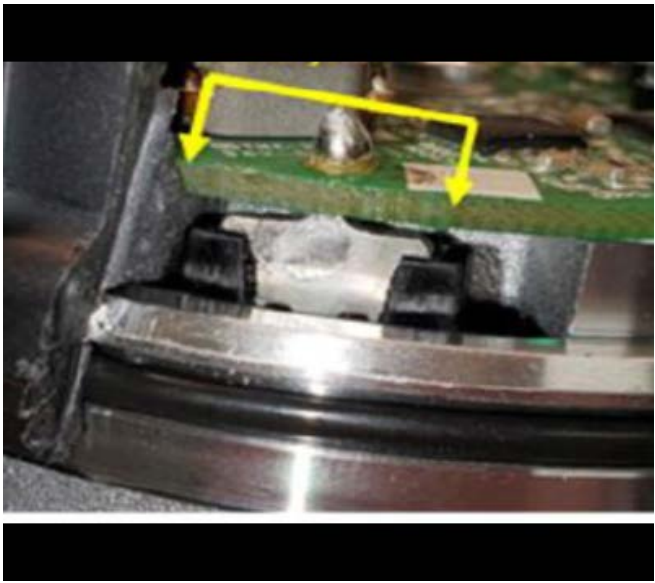
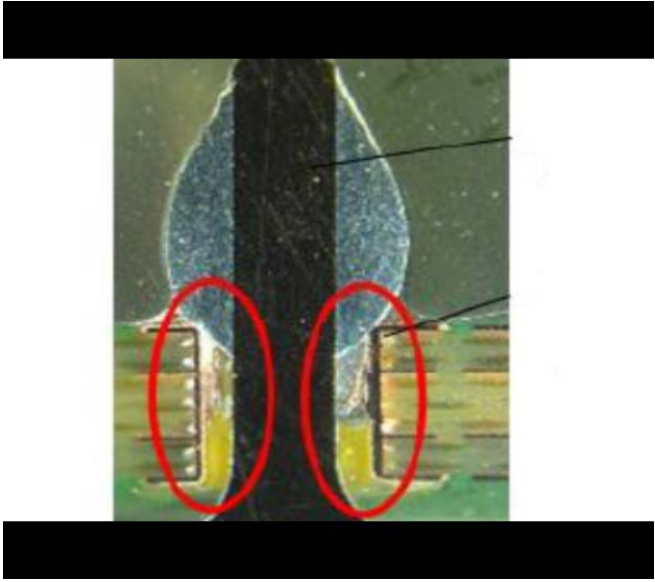
Date: August, 2023

## TECHNICAL

**Subject:** Diagnostic Aid – DTC P2797, P2798 or P0C2D for Transmission Fluid Pump Performance

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Bolt EV	2021	2023	—	—	EN0	1ET25 Automatic (MMF)
	Bolt EUV	2022					

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPOs)</b>	Equipped with RPO HPB — ELECTRIFIED PROPULS-ELECTRIC, BEV, GEN 2, FWD
<b>Condition</b>	Some customers may comment that they noticed a Propulsion Power is Reduced message on the Driver Information Center (DIC) combined with a Service Vehicle Soon MIL.

<p>Cause</p>	 <p>5867264</p>  <p>5867265</p> <p>A part quality spill has been identified with the low voltage electric transmission fluid pump attached to the driver side of the transmission. A soldering process was out of specification like the illustration above.</p> <p><b>Note:</b> The pump motor is not internally serviceable and the pictures provided are only for helping to visually show the issue.</p>
<p>Correction</p>	<p>Replace the transmission fluid pump.</p> <p><b>Important:</b> The pump motor is not internally serviceable.</p>

### Service Procedure

If you encounter a vehicle with the above concern, replace the transmission fluid pump. Refer to *Transmission Fluid Pump Replacement* in SI.

### Parts Information

Causal Part	Description	Part Number	Qty
X	Transmission Fluid Pump	25200558	1

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8463470	Transmission Fluid Pump Replacement	Use Published Labor Operation Time

<b>Version</b>	2
<b>Modified</b>	Released July 13, 2021 Revised July 28, 2023 – Added the 2023 Model Year.

