Technical product information

Topic	Rear seatbelt - Incorrect buckle status within the DIP - New Continental GT/C and New Flying Spur
Market area	Australia E04 Bentley rest Asia and Australia (6E04), China 796 VW Import Comp. Ltd (Vico), Beijing (6796), Germany E02 Bentley rest Europe (6E02), Japan E03 Bentley Japan (6E03), Korea, (South) E08 Bentley South Korea (6E08), United Arab Emirates E06 Bentley Middle East and Africa (6E06), United Kingdom E01 Bentley UK (6E01), United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2071006/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
occupant protection, pedestrian protection -> seat belts, 2nd row	functionality	
lighting system, signalling -> sound signals -> "seat belt reminder" acoustic warning	functionality -> warning signal sounds without reason	
occupant protection, pedestrian protection -> seat belts, 2nd row	component / consumables	
occupant protection, pedestrian protection -> belts	functionality	

Vehicle data

New Continental GT/C and New Flying Spur

Sales types

Туре	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*

Documents

Document name master.xml

Technical product information

Rear seatbelt - Incorrect buckle status within the DIP - New Continental GT/C and New Flying Spur

Customer statement / workshop findings

Customer statement

Incorrect rear seatbelt buckle status shown within the DIP

Workshop findings

Although there is no occupant evident within the rear seats (2nd row) the rear seat is shown as occupied (Figure 1)

I NOTICE

The issue can occur on one or a combination of the rear seats



Figure 1

The correct status for non occupied rear seats (2nd row) is as shown in Figure 2



Figure 2

Technical background

There is no specific DTC evident for the scenario described. The issue described is evident as the rear seat belt buckles are not resistor coded

The system uses a non-resistor coded buckle strategy (zero-infinity or open-closed buckle) for the rear seats. In correct operation, a fastened seatbelt is open circuit and an un-fastened seatbelt is closed circuit

If harness damage is present or an electrical connector joint is not properly engaged, an unintended open circuit occurs. This will give an incorrect buckle status reading within the DIP

The advice within this TPI should be referred to first before conducting any further diagnosis or disassembly of the vehicles interior

Previous assembly/disassembly may have caused an unintentional open circuit when operatives have been working on or around the rear seat belt assemblies

A CAUTION

Before conducting with any work on or around the rear seat belts the operative must refer to the following within Rep.Gr 69

- · Precautions Passive restraint systems and components
- Air bag system Introduction

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In the event the issue is not resolved

Or

There are seat belt warning operational issues

Or

There are seatbelt related DTC's evident which cannot be resolved

The operative must raise a technical DISS query and await feedback before conducting any further work

NOTE TO PRODUCT SUPPORT: Product Support must second level the DISS query to the applicable Senior Engineer and await feedback before responding to the retailer

Production change

The process within manufacturing has been reviewed

The manufacturing process includes status checks which has to show a "not belted" status through the airbag control unit to pass the test



In the event the issue described is evident and is post the VIN's shown below, please raise a technical DISS query and await feedback before conducting any further work

New Continental GT/C 22 M/Y through to 23 M/Y

SCBCG2ZG2NC090720 to SCBDJ33S5PC008913

New Flying Spur (20 M/Y through to 23 M/Y)

SCBBS53S3LC078016 to SCBDJ33S5PC008913

Measure

Refer to the Technical background and Production change sections