



Bulletin No.: PIC6509A  
Published date: 07/10/2023

# Preliminary Information

## PIC6509A Tow Eye Bolt Cover Loose or Missing

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore GX	2024	All	All	All	All

Involved Region or Country	North America
Condition	Customer or Dealer may notice the tow eye bolt cover is loose or missing.

**Correction:**

The dealer should check this at PDI. If loose, then reattach the cover following installation instruction within SI. If the cover is missing first check the glovebox, if not there or damaged replace the cover.

Parts Information

Description	Part Number
Cover, Frt Tow Eye Acc Hole	42828787 (Base- Preferred)
Cover, Frt Tow Eye Acc Hole	42828795 (Avenir)
Cover, Frt Tow Eye Acc Hole	42828791 (Sport Touring)

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1011700*	Front Bumper Fascia Tow Eye Access Hole Cover Replacement	0.1 Hr.
<b>Important: Please submit labor code as normal transportation claim type ZTPT</b>		

Version History

Version	2
Modified	06/21/2023 - Created on. 7/10/23 - Updated to add possible location of missing part(s).



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