



# Technical Service Bulletin

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**87 PSS: HVAC control head lighting flickers intermittently**  
87 23 47 2071176/1 August 4, 2023.

Model(s)	Year	VIN Range	071176Vehicle-Specific Equipment
Q4 e-tron and Q4 Sportback e-tron	2023 – 2024	All	Not Applicable

## Condition

**This bulletin applies to 2023 – 2024 Q4 only.**

### Customer States:

The lighting on the buttons for the front A/C display control head will occasionally flicker. During these episodes the control head will not accept any input.

### Workshop Findings:

While this symptom is sporadic in nature, it is possible to reproduce.

## Technical Background

During the routine LIN communication between the front air conditioning control head (E87) and the 08 – HVAC Electronics control module (J979) a dissonance can occur in the communication LIN and results in sporadic flickering of the control head lighting. A key cycle normally restores operation.

## Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

## Service

No repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.

Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*). As soon as further information is known, this TSB will be updated.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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## Additional Information

All parts and service references provided in this TSB (2071176) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information an parts bulletins. Please check the repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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