

Model(s)	Year(s)	Engine Code	Trans. Code	VIN Range From	VIN Range To
All (Except Routan)	2000-2015	All	All	All	All

Condition

17 14 03 August 22, 2014 **2017813** Supersedes T.B. V171303 dated October 3, 2013 to include a "Tip" on where to locate Oil Consumption Test and include 2015 model year applicability.

Oil Consumption Measurement

Customer states oil consumption is higher than the Volkswagen oil consumption standard of up to 0.5 quarts per 600 miles, or 0.5 liters per 1000 km.

Technical Background

In order to provide effective lubrication and cooling of internal engine components, all internal combustion engines consume a certain amount of engine oil. Oil consumption varies from engine to engine and may change significantly over the life of the engine.

Typically, engines with specified break-in periods consume more oil during the break-in period, and the oil consumption will stabilize after the break-in period. Refer to the *Owners Manual* for specific break-in procedures.

Under normal conditions, the rate of oil consumption depends on the quality and viscosity of the oil, the RPM at which the engine is operated, the ambient temperature and road conditions.

Further factors include the amount of oil dilution from water condensation or fuel residue and the oxidation level of the oil.

Production Solution

Not applicable.

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Service

Before testing or attempting repair, explain Technical Background to the customer.

Prior to beginning Part # 1 of this test, visually inspect the engine for any signs of leaks. If leaks are present, contact Volkswagen Technical Assistance Center with findings.

If the customer complains that their engine is apparently consuming oil in excess of the Volkswagen oil consumption standard above, an oil consumption test must be performed using the test plan in the VAS 5051B, 5052/A, 6150/X, 6160 tester, **before any repair is carried out**.

Oil Consumption Test, Part #1

Using the VAS tester, navigate to the Oil consumption measurement using one of the provided methods below:

<u>ODIS</u>

Diagnosis Operating Mode: Special functions top tab >> 17 – Sub systems, marginal conditions >> 01 – Oil consumption measurement >> Select "Perform Test" button.

<mark>ір:</mark>Тір:

If the test is not located using the path above, use the search feature to find the "Oil Consumption Measurement" test plan.

Oil Consumption Test, Part # 2

- 1. When the customer returns the vehicle to the dealership after a minimum of 630 miles (1014 km), complete part # 2 of the oil consumption test plan using ODIS or the VAS 5051B, 5052/A, 6150/X, 6160.
- 2. Contact the Volkswagen Technical Assistance Center (TACS) with the results.
- 3. The results and diagnostic log must be sent to the Volkswagen Technical Assistance Center (TACS) before any repairs are performed.

INote:

GFF oil consumption test can also be used for older engines not listed in the GFF test plan, since the test and procedure is identical for all engines. Please use any current engine code.



Warranty

Note:

If the result of the test is that the oil consumption is within the permissible tolerance, another oil consumption test on the same engine will not be covered under Warranty within the next 25,000 miles (40,000 km).

To determine if th Procedures Manu		edure is co	overed under Warr	anty, always refer	to the Wa	arranty Po	olicies and
Model(s)	Year(s)		Eng. Code(s)	Trans. Code(s)	VIN Range Fro		VIN Range To
All Vehicles (except Routan)	2000-2015		All	All	Δ	.11	All
	<u> </u>		SAGA	Coding			
Claim Type:	Claim Type: Use applicable Claim Type ¹⁾						
Service Num	Service Number: Da		amage Code	HST		Damage Location (Depends on Service No.)	
1716		0010			Use applicable when indicated in ElsaWeb (L/R)		
Parts Manufacturer			Phaeton, Golf, Rabbit, GTI, R32, Eos, Passat Sedan, Passat Wagon, Tiguan, Touareg, CC			WWO ²⁾	
		Jetta, B	Jetta, Beetle, Beetle Convertible, Jetta Wagon, Golf Wagon, Jetta SportWagen			3ME ²⁾	
Causal Part: Select Labor Operation			17160199				
Labor Operation ³⁾ : Oil consumption test part # 1			17160199 = 90 TU				
Labor Operation ³⁾ : Oil consumption test part # 2			17160299 = 60 TU				
			Diagnost	tic Time ⁴⁾			
GFF Time expenditure		01500000 = 00 TU max.		NO			
Road Test		01210002 = 00 TU 01210004 = 00 TU		NO			

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Technical Diagnosis	01320000 = 00 TU max.	NO	
Claim Comment: Input "As	per Technical Bulletin 2017813" in comment	section of Warranty Claim.	
¹⁾ Vehicle may be outside ar	y Warranty in which case this Technical Bul	letin is informational only.	
²⁾ Code per warranty vendor code policy.			
³⁾ Labor Time Units (TUs) are subject to change with Elsa updates.			
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Required Parts and Tools

Part Description	Part No:
Engine Oil	See ETKA

Tool Description	Tool No:
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X with
	ODIS Service with: current online updates
Midtronics Battery tester/charger	InCharge 940 (INC-940)
	or
	GRX3000VAS
Digital Scale	CPWP15

Digital scale with 15 kilogram capacity and 5 gram accuracy, tool number CPWP15, can be obtained by contacting the VW Tools and Equipment Program at www.tools.vw.com or by calling 1-800-892-9650.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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