

## Sales History Table for Reference

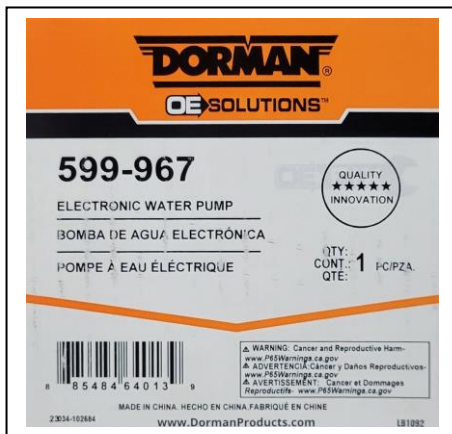
Material	Material Group Description	Customer Number	Customer Name	Units Shipped	Customer POS Units
599-967	ADVANCE THERMAL MANAGEMENT	1000045	AUTOZONE		1
599-967	ADVANCE THERMAL MANAGEMENT	1000291	PARTS AUTHORITY LLC	14	
599-967	ADVANCE THERMAL MANAGEMENT	1001202	AUTOZONE SPECIAL ORDER	1	

**Product Category:** Water Pump  
**Part Number(s):** 599-967  
**Destroy in Field:** No  
**Return Authorization:** Yes  
**Return Location:** Dorman Products, 3400 East Walnut Street, Colmar, PA 18915  
**Issue Credit:** Please be sure to code return with <RGA-Q> number on outside of container  
**All Inventory Applicable:** Yes  
**New Product Availability:** September 2023

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## Return for Inspection Instructions:

- Dorman requests that inventory be returned for 599-967 noted in header including all date codes.



- New Product will be available under same part number and will be available for order by August 18, 2023.
- New Product will be identifiable by reflective mylar security labels stating “ENGINEERED IN USA”.

## Notes/Comments:

- If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

**Return Instructions:**

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone ([rgarequests@dormanproducts.com](mailto:rgarequests@dormanproducts.com) / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned

3. Please mark these to:

Dorman Products, Inc- Returns  
3400 East Walnut Street  
Colmar, PA 18915  
Attn: RGA Q-Number \_\_\_\_\_

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.