

NTG7 with software release E330.6 - phone call log is not sent

Topic number	LI82.70-P-076832
Version	1
Function group	82.70 - Telephone, Voice-control-system(VCS)
Date	8/18/23
Validity	All model series with NTG7 (codes 521, 525 and 534)
Reason for change	Remedy adjusted

Complaint

Phone call log is not shown in the MBUX display. If the telephone connects with the head unit again, the call log may not be sent.

Cause

Current software release for the A26/17 - MBUX multimedia system (Head unit)

Remedy

Currently there is no remedy available.

Replacing the hardware will not resolve the symptom.

- New software for the A26/17 - MBUX multimedia system (Head unit) will be made available with software version E444.x (scheduled for Q4/2023)

Symptoms
Communication/information > Communication > Mobile phone > Bluetooth > Bluetooth data communication > Bluetooth malfunction
Communication/information > Communication > Mobile phone > Bluetooth > Bluetooth contact plate > Authorizing fault

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			820F7	Please refer to this document in any warranty and goodwill claims