

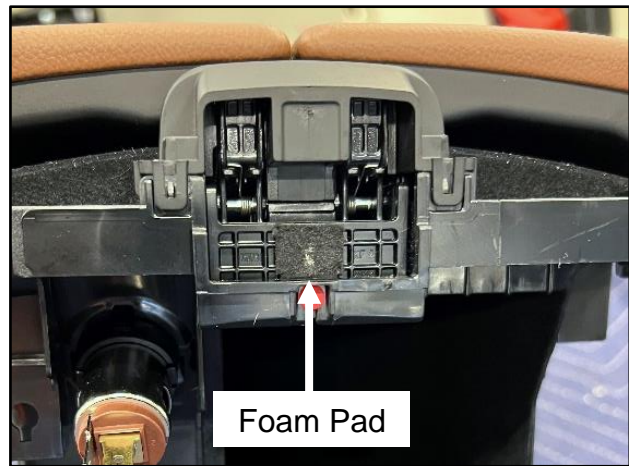
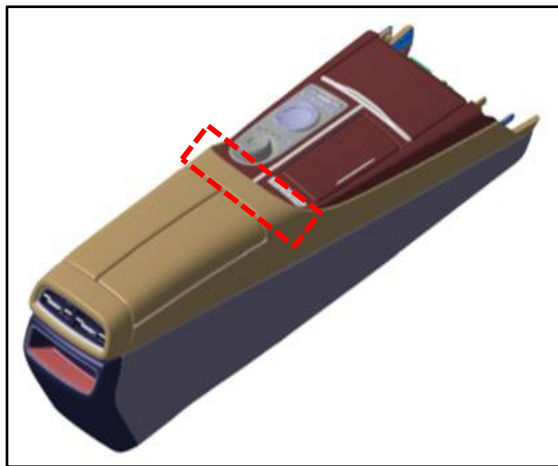


Technical Service Bulletin

GROUP	NUMBER
BODY	23-BD-013G
DATE	MODEL(S)
AUGUST 2023	G80 (RG3)

SUBJECT: CENTER CONSOLE ARMREST STORAGE DIFFICULT TO OPEN

Description: This bulletin provides information to address difficulty with opening of the center console armrest storage on certain G80 (RG3) vehicles. The foam pad attached to the release button may interfere with its normal opening function. Follow the procedure in this bulletin to remove the foam pad and allow for easier opening of the center console armrest storage.



Applicable Vehicles: 2021 – 2023MY G80 (RG3) produced from 7/25/2020 – 1/20/2023

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
G80 (RG3)	84660F03	Center Console Armrest Pad Removal	0.6 M/H	84660*	B13	ZZ3

NOTE 1: Normal warranty applies.

NOTE 2*: Refer to the parts catalog for the complete causal part number applicable for the vehicle.

NOTE 3: Submit claim on Claim Entry Screen as “Warranty” type.

NOTE 4: This TSB includes Repair validation photos. Op times include VIN, Mileage, and Repair validation photos as outlined in the Digital Documentation Policy.

NOTE 5: The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

NOTE 6: If a part is found in need of replacement while performing this TSB and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

Service Procedure:

STUI

This TSB includes Repair validation photos. Refer to the latest Digital Documentation Policy for requirements.

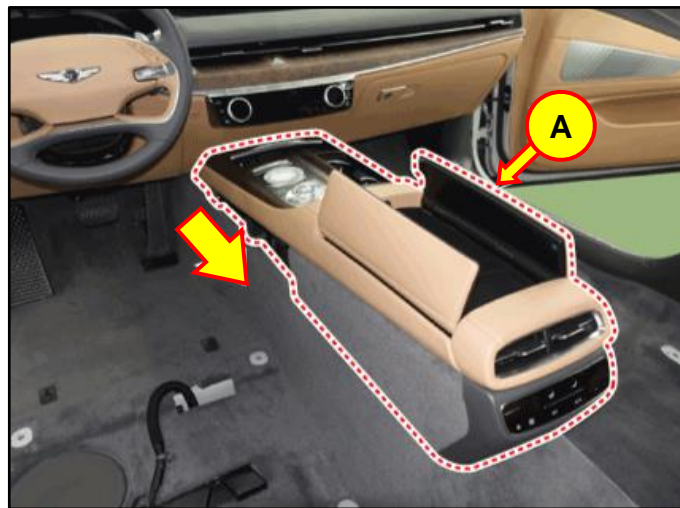
1. Remove the floor console assembly.

Refer to the shop manual:

- **Body (Interior and Exterior) > Floor Console > Floor Console Assembly > Repair procedures**

NOTICE

Be careful not to scratch or damage any interior parts during the procedure.



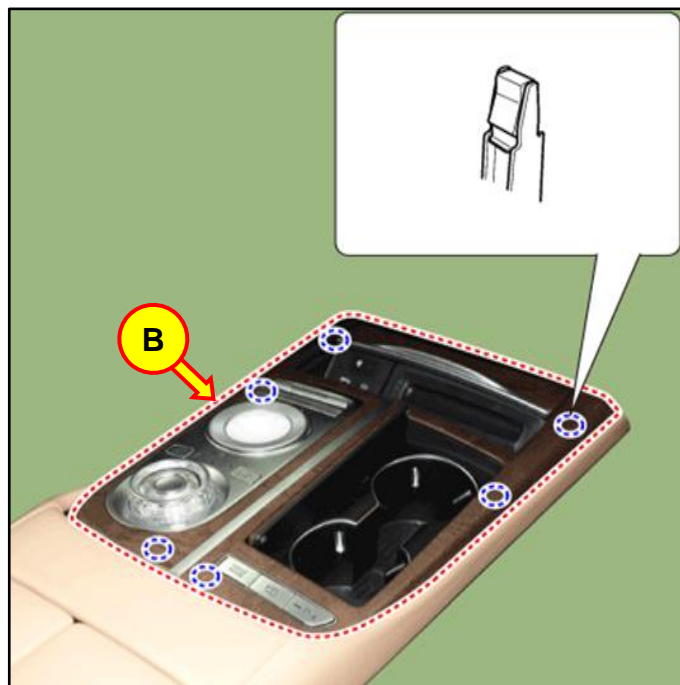
2. Remove the upper console cover (B).

Refer to the shop manual:

- **Body (Interior and Exterior) > Floor Console > Floor Console Assembly > Repair procedures**

NOTICE

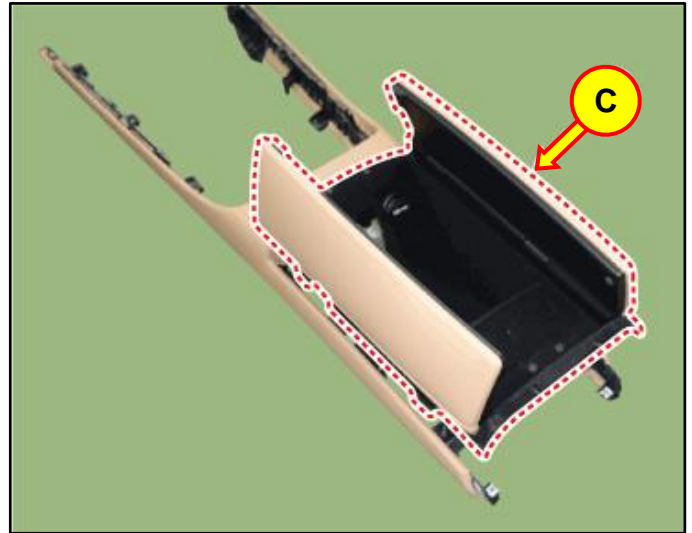
If any fasteners are damaged upon removal, replace them with new ones.



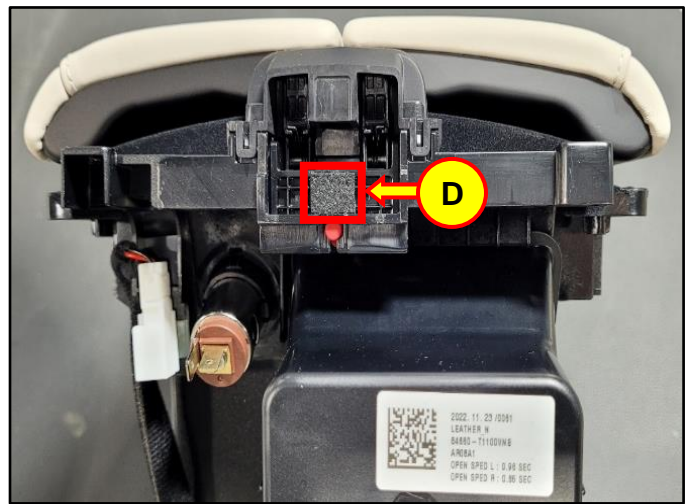
- Remove the center console armrest (C).

Refer to the shop manual:

- Body (Interior and Exterior) > Floor Console > Console Armrest > Repair procedures**



- Remove the foam pad (D) attached to the front of the center console armrest storage.



- STUI** 

Using STUI, take a photo of the foam pad removed from the center console armrest with the last 6 digits of the VIN and date of repair on a piece of paper.

Upload the photo to STUI.



- Reinstall all components in reverse order of disassembly.
- The service procedure is now complete.