



Service Bulletin

Bulletin No.: 21-NA-271

Date: August, 2023

INFORMATION

Subject: Information on Malfunction Indicator Lamp (MIL) Illuminated - DTC P026A Set

This bulletin replaces PIP5745A. Please discard PIP5745A.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade models	2021	2024				
Chevrolet	Silverado 1500	2020	2021			Equipped with 3.0L (RPO LM2)	
	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y)	2022	2022				
	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)						
	Silverado 1500	2023	2024				
	Suburban	2021					
Tahoe	2021						
GMC	Sierra 1500	2020	2021				
	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8 / 9)	2022	2022				
	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)						
	Sierra 1500	2023	2024				
	Yukon models	2021					

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs

under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

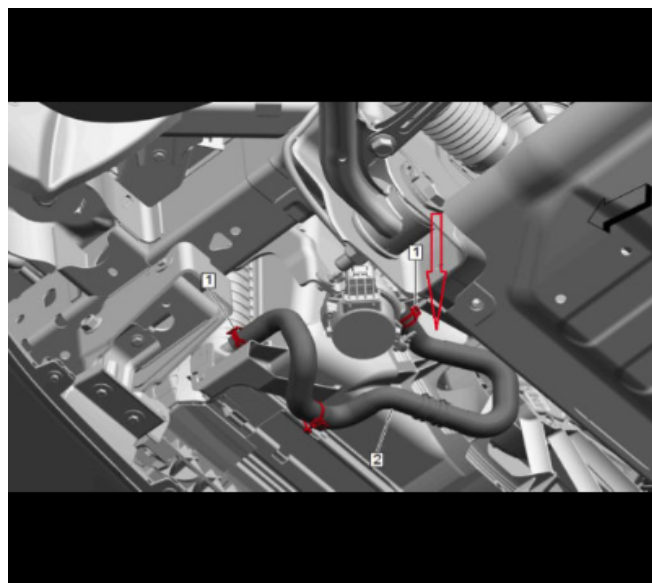
Involved Region or Country	North America, Uzbekistan, Russia, Middle East, Chile, Columbia, Ecuador, Paraguay, Peru, Uruguay, Japan, S. Korea, Thailand, Australia, New Zealand, Europe.
Condition	Some customers may comment that the MIL is illuminated. Some technicians may find DTC P026A set in the Engine Control Module (ECM).
Cause	This may be due to a kinked hose at or near the low temperature auxiliary coolant pump.

Correction



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If this condition is encountered, loosen the hose clamp and rotate the hose to allow for proper coolant flow.



5635679

Version	3
Modified	Released November 19, 2021 Revised November 09, 2022 - Added 2023 Model Year and Important statements Revised August 01, 2023 — Added the 2024 Model Year and Europe to the involved regions.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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