
Reference	SSM76069
Models	Discovery Sport / L550 New Range Rover Evoque / L551
Title	Terrain Response Soft Key Issue
Category	Electrical
Last modified	21-Aug-2023 00:00:00
Symptom	204000 Instrumentation

Content **Model / Model year / Derivative**

Range Rover Evoque (L551) / 24MY / All
Discovery Sport (L550) / 24MY / All

Situation:

JLR Engineering investigations have found the Terrain Response (TR) mode soft key on the touchscreen driver side bar can latch on and persist across multiple ignition and sleep cycles leading to obscuration of the touchscreen view and impedes underlying soft key function.

Cause:

Defect in the PIVI infotainment software (IP35 and IP36)

Action:

Follow the instruction(s) below.

SERVICE INFORMATION:

Driver can self-heal the issue by sliding up or down on the 'TR MODE' soft key on the touchscreen driver side bar (slide it do not press it)

(Ref 000375173)

anBhdHRicnM7MjAyMy0wOC0yMVQ4MjoxNjowMC45OTNaOzEzNi4yMjYyNDguMTAxOw==