

**WNP5 - Replacing Drain Hose on Heating/Fresh-Air Unit (Workshop Campaign)**

Revision: This bulletin replaces bulletin Group 8 67/23 WNP5, dated June 5, 2023.

Model Year: **As of 2017 up to 2018**

Model Line: **Cayenne (92A)**

Concerns: **Drain hose on heating/fresh-air unit**

Cause: **A drain hose not manufactured according to specifications may have been installed on the heater/fresh-air unit on affected vehicles.**

If so, it cannot be ruled out that condensation may accumulate in the air conditioning drainage system during regular operation and over the service life of the vehicle. As a result, moisture can enter the vehicle interior via the footwell ventilation duct.

Action: Replace the drain hose on the heating/fresh-air unit.

Affected Vehicles: Only vehicles assigned to the campaign (see also PCSS Vehicle Information).

Installation

Position:



*Installation position of drain hose on heating/fresh-air unit*

**Arrow** – Drain hose on heating/fresh-air unit (**Replacing**)

### Required parts

Part Info:	Part No.	Designation	Quantity
	V04015005H	⇒ Drain hose	1 piece

### Replacing drain hose on heating/fresh-air unit

- Work Procedure: 1 Open passenger's side door and move the passenger seat fully back.
- 2 Remove the cover under the dashboard on the passenger's side. ⇒ *Workshop Manual '702219 Removing and installing cover under dashboard'*



**Information**

Note the installation position of the drain hose ⇒ *Drain hose*. The new drain hose must be installed in this position.

3 Replacing drain hose on heating/fresh-air unit

3.1 Loosen spring band clamp ⇒ *Pulling off drain hose -3-* and pull the drain hose off the heating/fresh-air unit.

4 Disconnect and remove the drain hose from the body wall.

5 Coat the new drain hose with water.

6 If there is no spring band clamp on the new drain hose, use the clamp from the old hose.

7 Install the new drain hose, but do not yet fasten the spring band clamp. Check that the drain hose is seated correctly.

8 Move the vehicle onto a lifting platform and raise it. ⇒ *Workshop Manual '4X00IN Lift vehicle'*

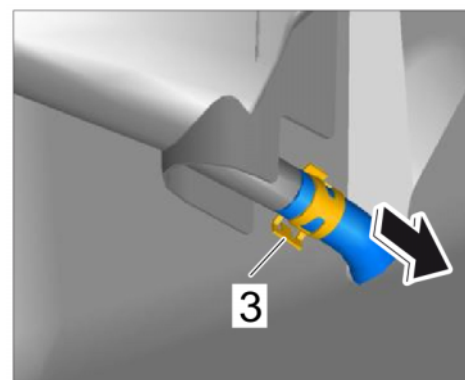
9 From the underbody of the vehicle, ensure again that the drain hose is seated correctly.

Lug ⇒ *Drain hose seating -1-* must point upwards and drain hose opening ⇒ *Drain hose seating -2-* must point downwards. It is also important that the drain hose is seated correctly along entire groove ⇒ *Drain hose seating -Arrow-* in the body wall. Tighten the drain hose from below if necessary.

10 Remove vehicle from the lifting platform. ⇒ *Workshop Manual '4X00IN Lifting the vehicle'*



*Drain hose*

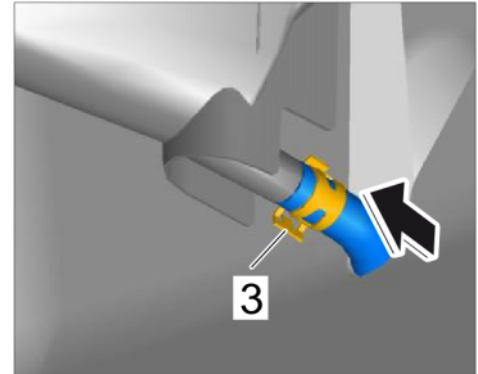


*Pulling off drain hose*



*Drain hose seating*

- 11 Fasten spring band clamp ⇒ *Pushing on drain hose -3-* to the drain hose.
- 12 Install the cover under the dashboard. ⇒ *Workshop Manual '702219 Removing and installing cover under dashboard'*
- 13 Enter the campaign in the Warranty and Maintenance booklet.



*Pushing on drain hose*

## Warranty processing

Scope 1:

### Labor time:

Replacing drain hose on heating/fresh-air unit

Labor time: **84 TU**

Includes: Moving vehicle onto lifting platform and removing it  
 Removing and installing cover under dashboard  
 Removing and installing of the front inner door entry guard  
 and the laying of the carpet to the side for better accessibility

### Required parts:

V04015005H Drain hose 1 piece

⇒ **Damage Code WNP5 066 000 2**

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