A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the Elsa Newsletter section in the Technician References menu.

VW Elsa Newsletter

Das Auto.

Edition 110: November 3, 2014

Content

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Important: Improvements to Technical Information Titles in ElsaPro

Technical Challenge:

In response to technician feedback, Service Information is pleased to announce upcoming changes to ElsaPro. Through multiple feedback channels (Elsa Feedback, Carlisle, Dealer Visits), we have learned that some technical information is difficult to locate in Elsa. By analyzing your comments and responses, we have found that many of your comments are related to two topics:
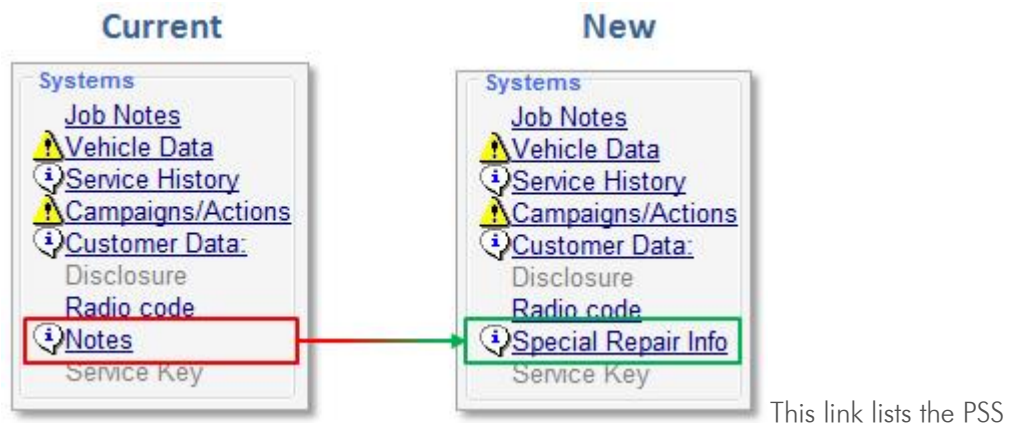
1. **Inconsistent naming of folders and links in Elsa**

2. **Improper naming/description of folders and Links in Elsa**

We have addressed the two issues above and will make the changes described below on Nov. 10, 2014.

Resolution:

To make it easier to locate information in Elsa, we have worked with the Factory to make the following changes:

1. Inconsistent Naming: On the home page of Elsa, rename the Systems menu link "Notes" to **"Special Repair Information"** to better describe the list it displays.

This link lists the PSS links relevant for the vehicle VIN that has been entered.

2. Improper Naming: To match the link description, the name of the folder where the information is stored will now be labeled with the same description.

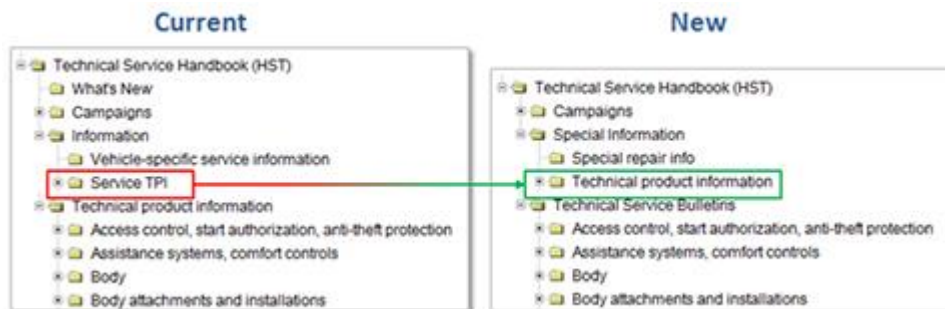   a. The folder titled "Vehicle-specific service information" will change to **"Special Repair Information"**.

This folder contains the PSS documents that are listed in the **"Special Repair Information"** link on the Systems menu.

b. The "Technical Product Information" folder, which contains the Technical Bulletins, will be properly retitled "Technical Service Bulletins".

c. The "Service TPI" folder will be retitled "Technical Product Information".

This folder contains any non-warranty related information that provides **Tech Tips** and/or hints to help with repairs.

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ODIS GFF Feedback

Special thanks to all of you who have taken the time to submit ODIS diagnostic feedback. Because of your feedback, ODIS quality is improving with each new release. Some of the top feedback contributors for last month are:

1. Randall Fenton
2. Rob Ounpuu
3. Donn Mihara
4. James Cline
5. Rich Cervantes
6. Norin An
7. Chris Hudson
8. Joe Bruce
9. Kevin Cross

The latest version for Volkswagen is: **Application v2.2.2 – Content v2.13.0.**

The current ODIS Service version can be found on the VW ServiceNet home page under Alerts.

There have been 29 issues verified as fixed so far this month. Please make it a point to update your tester as soon as possible.

Some of the issues verified as fixed in the latest update are:

- 2010 1K/AJ - Jetta - CBUA 2.5 L Motronic / 125kW
    - ECM ref. voltage B test plan updated to correct pin identification.
- 2012 A3 - Passat - CBUA 2.5 L Motronic / 125kW
    - Leak Detection Pump (LDP) -V144- test plan resistance values updated.
- 2013 35 - CC - CCTA 2.0 L Motronic / 147 kW and
- 2013 5K - Golf - CCTA 2.0 L Motronic / 147 kW
    - Test plan updated for the Camshaft adjustment valve 1 -N205- output DTM
- 2014 A3 - Passat - CPKA 1.8l Simos / 125 kW
    - Test plan updated for the ECM power supply relay -J271- error ODS5001E.
    - Test plan for checking ATF temperature reading updated.

- Multiple test plans updated for translation errors and text string issues.
- 2015 AU - Golf - multiple engines
  - A/C system basic setting for the temperature flap motor updated
  - Transport mode function test updated for translation issues and text strings

Feedback by the Numbers – since October 2013

- Total VW Feedback Received: 1881
- Total VW Feedback Submitted to Factory: 719
- Total VW Feedback Closed: 530

Note: Not all feedback that we receive can be submitted to the factory for resolution. An issue may be rejected due to missing or incomplete information, out of date software, or because it is a duplicate of an issue already submitted.

ODIS 2.2.2 Application Update Information

The following improvements are available in the latest ODIS Base software update:

- Wrong times in diagnosis protocols - Fixed
- ODIS Service hangs up during detection of vehicle identification number - Fixed
- ODIS SERVICE - error message during measurement of oil consumption - Fixed
- ODS4009E - Error during transmission of diagnosis protocol-Fixed
- Error message during change from "Diagnosis" to "ECU software update" - Fixed
- Error message during check of generator - Fixed
- Workflow runner error during error code reading - Fixed
- Self-diagnosis GES-ANP, button not shown - Fixed
- Oil temperature not shown in GFF - Fixed
- Error Message "ODS4009E" during System query in GFF - Fixed

Open ODIS Issues

1. Text Strings – A line (or lines) of text not translated correctly and displayed as text strings – for example, a string of characters like **- No I18N: (080045218003de4f).(TXLABEL9)** is displayed in place of menu items or text within a

test function.

2. Vehicle automatic identification issues. Some vehicles are not automatically identified during the vehicle system test or the correct model may not be available in the drop down menu. For these vehicles it will be necessary to identify the vehicle manually. An update is pending.

To get these issues corrected as soon as possible, please submit a new feedback each time you experience these issues.

If you have any questions, comments or suggestions regarding this document, or about submitting ODIS feedback, please email us at Diag-Feedback@vw.com. We will respond to all inquiries.

Technical Bulletins

44 14 03 - 2031249 Supersedes Technical Bulletin V441401 dated January 17, 2014 to update part number. Tire Pressure Monitor Warning Indicator ON					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
CC	2012–2013	All	All	AN_CE500000	AN_DE510569
The tire pressure warning indicator illuminates indicating a fault in the Tire Pressure Monitoring System (TPMS) module. **Production Solution:** New sensors in production as of AN_DE510569.					

64 14 02 - 2038703 Rear Door Glass Inoperative					
Model(s)	Year	Eng.	Trans.	VIN Range From	VIN Range To

		Code	Code		
Passat	2012	All	All	A3_CC000001	A3_CC079113

The rear glass cannot be opened / closed, the rear glass may fall into the door, or the rear glass motor operates but the glass does not move.
Production Solution: Updated rear door glass and spreader plug with expanding pin in production.

Pending Service Solutions

No new Pending Service Solutions this week.

Tech Tips

No new Tech Tips this week.

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Campaigns

69K5 - Airbag Control Unit Deployment Parameter					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Audi A4, S4, allroad	2013–2015	All	All	Check Elsa to verify vehicle eligibility	Check Elsa to verify vehicle eligibility

In rare cases, it is possible that the front airbags in the affected vehicles may not deploy in a crash as designed, due to an improper algorithm/coding within the airbag control module. Front seat occupants may not have the intended protection from the frontal airbag system in a secondary impact, putting them at risk for injury. There have been no reports of accidents or injuries as a result of this concern in the United States.

72F1 - 2015 MY Passat and Jetta with Manual Front Seatback Recliner(s) Seatback Recliner

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat, Jetta	2015	All	All	Check Elsa to verify vehicle eligibility	Check Elsa to verify vehicle eligibility

An improperly assembled seatback recliner retaining bracket may not engage correctly in some affected vehicles, causing the seatback to shift fore and/or aft with minimal effort. Should this movement occur unexpectedly with the driver's seatback, it could startle the driver and lead to a crash. In a crash, if the movement occurs with either driver or front passenger seat, it poses a risk of injury to the seat occupant(s).

Updates

97AX UPDATE – BCM Software (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, GTI	2015	All	All	Check Elsa to Verify Vehicle Eligibility	Check Elsa to Verify Vehicle Eligibility

This update has been proactively released to prevent a false bulb failure warning. This UPDATE is in effect until removed.
Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 97AX code in Elsa, Campaign/Action Information screen on the day of repair.
- If the vehicle is sold it must be within the NEW VEHICLE LIMITED WARRANTY.
- Procedure must be performed within the allotted time frame stated in this UPDATE.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Suggestions

Please send comments or suggestions to: vwoa.workshopinformation@vw.com

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