



SIB 63 10 23

2023-08-04

MOISTURE/CONDENSATION IN THE REAR TAILLAMPS

 THIS REPAIR IS MOBILE FRIENDLY
MODEL

E-Series	Model Description
U11	X1 Sports Activity Vehicle

SITUATION

Condensation is present in the inner surface in one or both (inner and/or outer) taillamps.

CAUSE

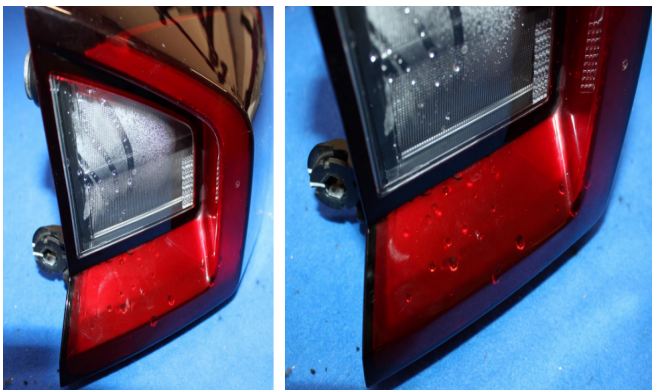
Water inside the taillamps can be caused by two situations:

- A. Thermal/environmental conditions that result in the formation of condensation is not a defect.
- B. Water/moisture in the taillamp housing is considered a defect.

CORRECTION

Determine whether the vehicle is affected by normal/naturally occurring thermal/environmental conditions which have condensation.

- A. If moisture is being caused by normal environmental conditions, no correction is needed.
- B. If moisture is determined to be caused by a defect, repair as needed.

A. Normal/natural condensation.**B. Water/moisture in the taillamp.****PROCEDURE**

Determine whether moisture is caused by normal/naturally occurring thermal/environmental conditions.

If normal environmental conditions are the cause of the condensation, no correction is required.

- The taillamps will dissipate the condensation through venting. This venting process should be completed within 24 hours with the vehicle sitting in temperatures of 68 – 77 degrees Fahrenheit.

If the taillamps do not vent/dry within the described time frame, inspect the taillamp for leaks/damage and replace it if necessary.

PARTS INFORMATION

Parts are only required in situations where it is determined that a physical issue with the taillamp assemblies or related components are the cause for excessive water entry. In those cases, repair the vehicle as necessary depending on the specific issue found.

To determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnosis, and repair-related information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

Eligible and Covered Work/Repairs

Repairs that address a verified defect in materials and/or workmanship are covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please follow the established and applicable warranty policy and procedures (Labor/Part/Sublet) that apply to the repair being performed.

Refer to AIR for the corresponding Repair Code. Obtain the flat rate labor operation codes (including the diagnosis*) that apply and the applicable flat rate unit (FRU) allowances.

Only one Main labor operation code can be claimed per repair visit.

*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

