



Service Bulletin

Bulletin No.: 21-NA-166

Date: September, 2023

INFORMATION

Subject: Turn Signal Stalks are Not Cancelling and/or Mis Cancelling

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade Models	2021	2024	-	-	-	-
Chevrolet	Silverado 1500	2020					
	Silverado 1500 New (RPO J22, 12th VIN Digit = 5 or greater)	2022					
	Silverado 2500HD/3500HD	2020					
	Suburban	2021					
	Tahoe	2021					
GMC	Sierra 1500	2020					
	Sierra 1500 New (RPO J22, 12th VIN Digit = 5 or greater)	2022					
	Sierra 2500HD/3500HD	2020					
	Yukon Models	2021					

Involved Region or Country	North America, Russia, Middle East, Israel, Chile, Columbia, Ecuador, Paraguay, Uruguay, Japan, S. Korea, Thailand, Australia, and New Zealand.
Condition	Some customers may comment on the turn signal stalk not cancelling and/or mis cancelling.
Cause	This condition may be caused by a quality issue during assembly.
Correction	Remove and re-install the turn signal switch.

Service Procedure

Refer to *Turn Signal Switch Replacement in SI*.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7486068*	Remove and Re-Install Turn Signal Switch	0.2 hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	Released July 20, 2021 Revised April 11, Revised to add 2022 Model Year. Revised September 05, 2023 - Added 2023 and 2024 Model Year.

