



Technical Service Bulletin

40 Noises from the front end and dash panel, noise is heard when the vehicle is moving

40 23 68 2047920/8 September 7, 2023. Supersedes Technical Service Bulletin Group 40 number 23-67 dated August 8, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All Audi Vehicles	2020 – 2025	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
8	-	Revised Service (Updated Tip)
7	08/08/2023	Revised header (Added model years) Revised <i>Warranty</i> (Updated Labor Operations)
6	07/13/2022	Revised header (Added model years and models)

Customer states:

- There is a buzzing, booming, humming, whistling, or a similar noise from the front end.
- The noises can possibly be heard from the steering area or behind the dash panel.
- The noises may also suspected to be tire rolling noises.

Workshop findings:

- The noises can be reproduced in a test drive.

Technical Background

Mechanical damage on the wheel bearing of the front axle.

Production Solution

Not applicable.

Service

The noises from the wheel bearing can be transmitted via the steering into the vehicle interior.

Because of the close proximity, it can be difficult to distinguish them from rolling noises.



Technical Service Bulletin

Therefore, with such noises, check whether the wheel bearings of the front axle may be the source and replace the affected component. The following steps are helpful:

1. Does the frequency issue rise as the speed increases or does the sound get higher?
2. Does the noise get louder when steering?
3. Is the noise still present when slowing down?
4. Is the noise amplified on the steering wheel/airbag well?
5. Can the vibrations be felt on the unpressed coil spring when the wheel is turning?



Tip: Please precisely locate the source of the noise with acoustic testers and/or PICO tool. It is possible that a noise perceived on the left side of vehicle is caused by the right wheel bearing. The front wheel bearings should not be replaced in pairs.

If the cause of the noise cannot be traced to a wheel bearing, continue the analysis on other components.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	4057		
Damage Code:	0020		
Labor Operation:	Replace wheel bearing	4057 5550	See SRT with associated operations
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
Claim Comment:	As per TSB 2047920/8		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.



Technical Service Bulletin

Part Number	Part Description	Quantity
See ETKA	Wheel bearings	1
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA

Additional Information

All parts and service references provided in this TSB (**2047920**) are subject to change and/or removal.

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