



Technical Service Bulletin

57 Keys cannot be adapted, message: "Status: 13 / Security access denied" displayed in tester
57 23 15 2071336/1 September 8, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4 allroad, A4, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, S6, RS 6 Avant, A7, S7, A8, e-tron GT, RS e-tron GT, Q5, Q5 Sportback, SQ5, and SQ5 Sportback, Q7, SQ7, Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, SQ8 Sportback e-tron, and RS Q8	2024	All	Not Applicable

Condition

Workshop findings:

Additional keys need to be adapted to the vehicle. When adapting the keys, the following message appears in the immobilizer test plan:

“The parameterization on the following control module could not be performed:

0046- central module of comfort system

Status: 13 / Security access denied ...” (Figure 1).

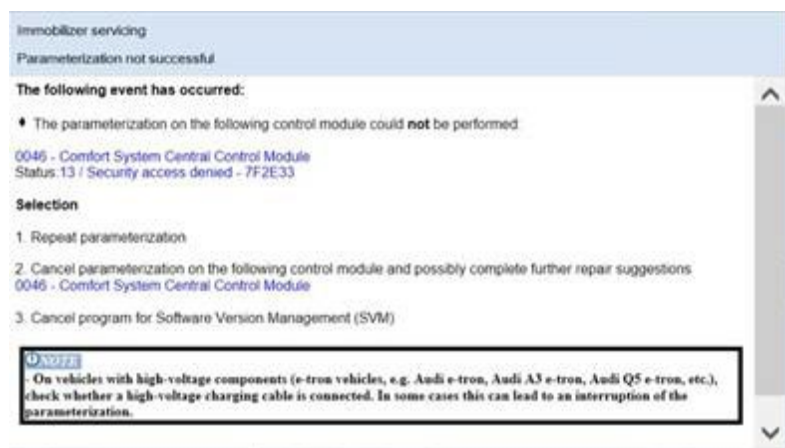


Figure 1: Error seen when adapting keys.



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Technical Background

Infrastructure upgrades to the backend systems require the temporary use of a SVM code during key adaptation.

Production Solution

Once backend updates are completed, this TSB will be retired and the normal adaptation process will resume.

Service

If the message above is displayed during the immobilizer test plan, follow the steps below:

1. Re-start the immobilizer test plan.
2. Follow all on screen prompts.
3. When asked: "Check whether an SVM code exists, select option **"2 - SVM code available"**.
4. Enter SVM code **UNECEKW2944**.
5. Continue immobilizer test plan as normal.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information

All part and service references provided in this TSB (**2071336**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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