



Technical Service Bulletin

93 e-tron - DC charging does not start or fails when Plug & Charge is activated; U15AF00

93 23 26 2071345/1 September 8, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro, e-tron Sportback quattro, and e-tron S quattro	2023 – 2024	All	Not applicable
Q8 e-tron quattro, Q8 e-tron Sportback quattro, SQ8 e-tron quattro, and SQ8 e-tron Sportback quattro	2024		

Condition

Customer states:

- DC charging does not start.
- LED on charging socket pulsates in white.
- Complaint can be reproduced repeatedly at the same charging station.
- AC charging works without any issues.

Workshop findings:

- The vehicle's Plug & Charge function is activated.

The following DTC and symptom code combination is stored in the Control Module for High-voltage battery charger, -J1050- (address word 00C6):

- **U15AF00:** Fast battery charging (DC) Charging station encoding failed with symptom 2097297 (passive/intermittent).

Technical Background

Some DC charging stations claim to be compatible with vehicles that wish to use the Plug & Charge function. However, not all DC charging stations have received a software update that enables this function. For this reason, some charging stations may not start the charging process when the Plug & Charge function is switched on. This can be reproduced at the same charging station absolutely every time.



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Production Solution

Not applicable.

Service

This TSB only applies if the criteria specified under "Workshop findings" are fulfilled.

- As soon as the Plug & Charge function is switched off, charging at the affected charging stations is possible again without issues.
- Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.
- This is not a fault with the vehicle; the issue is caused by software of the charging station not having been updated.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2071345**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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