



# Technical Service Bulletin

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**93 PSS Vibrations/ticking noise from rear of the vehicle at <5 km/h**  
93 23 29 2071382/1 September 13, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro	2019 2021 – 2023	All	Not Applicable
e-tron Sportback quattro	2020 – 2023		

## Condition

### Customer states:

- Vibrations and/or ticking noise from the area of the rear axle at < 5 km/h.

### Workshop findings:

- The complaint can be reproduced. The noise originates in the electric drive motor on the rear axle.

## Technical Background

During slow speed operations (<5 km/h) a vibration and/or ticking noise can be heard from the rear drive motor.

## Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

## Service

1. Explain to the customer that a solution is expected to be available by the end of the 4th quarter of 2023 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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## Additional Information

All part and service references provided in this TSB (**2071382**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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