

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [Elsa Newsletter](#) section in the Technician References menu.

VW Elsa Newsletter



Das Auto.

Edition 114: December 1, 2014

Content

- [ElsaPro Updates](#)
- [ElsaPro Access Reminder](#)
- [Offboard Diagnostic Information System Service \(ODIS Service\) – Installation Version 2.2.2 DVDs](#)
- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Tech Tips](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



ElsaPro Updates

Effective December 8, several updates will be made to ElsaPro. The updates include:

- Updated information in the Elsa Pop-Up Box
- Reference Media Toolbar – New Icon
- High Voltage Vehicle Warning Message
- Technical Product Information Folder Content

- Internet Explorer 9 and 11 Compatibility

A detailed description of these updates is found on ServiceNet under Technician References>ElsaPro Job Aids>ElsaPro Updates - December 2014.

ElsaPro Access Reminder

To grant a user ElsaPro access, select the “ElsaPro – Dealer Access” selection from the UDE Administration Screen.

The “ElsaPro – Service Personnel” role in the UDE Administration Screen does not grant access to ElsaPro. It only enables a user’s name to populate in the Service Personnel list in ElsaPro.

Offboard Diagnostic Information System Service (ODIS Service) – Installation Version 2.2.2 DVDs

The 2-DVD set is available for ordering.

This new installation version consolidates all application and brand updates released online up to the DVD pressing date.

Consolidation of the recent data results in fast initial **installations** on **brand new diagnostic devices**, and fast **reinstallations on existing devices** to resolve malfunctioning software. This precludes the need to further download a large volume of online updates via your dealership network after installation and enables the devices to be put into service sooner.

V2.2.2 - Important Notes:

- Installation/reinstallation is performed from 2 DVDs.
- While the contents installed with V2.2.2 are very recent, online updates released after the version DVDs were pressed must still be downloaded and installed (a much smaller volume).

- Brand new VAS 6150C diagnostic laptop and VAS 6160A diagnostic tablet shipments from today's date are scheduled to include the V2.2.2 DVDs.
- **V2.2.2 is NOT an update version!** Please **DO NOT** order and use the V2.2.2 DVDs on existing devices that already have the latest online updates installed and are functioning normally.

As a result of the above, **V2.2.2 DVDs are not automatically shipped to every dealer.** Order these DVDs **ONLY** if you wish to reinstall the software on an existing device to resolve malfunctioning software.

The 2-DVD set is scheduled to be available for ordering mid-week from:

www.vw.techliterature.com - order number: **010.5002.02.21**

Technical Bulletins

50 14 01 - 2038981 Front Fender - Corrosion on Wheel Arch					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat Sedan, Passat Wagon	2001–2010	All	All	All	All
Customer states: Corrosion on the wheel arch area of the front fender (Figure 1).					



Figure 1 (corrosion on left wheel arch)

Note:

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual.

Documentation required per Warranty Policies and Procedures Manual.
For vehicles outside of the Limited Warranty Against Corrosion Perforation this Technical Bulletin is for information only.

Production Solution: No production change required.

[Back to top](#)

51 14 02 November 25, 2014 2038990
Rocker Panel - Front Fender – Corrosion

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2005–2010	All	All	All	All
Sportwagen	2008–2009	All	All	All	All
Golf	2006–2014	All	All	All	All

- Corrosion between the rocker panel (side member) and the fender (Figure 1, red outline).



Figure 1 - corrosion in the area of the rocker panel/front fender

- Corrosion on the contact surface of the fender (Figure 2, in red outline).

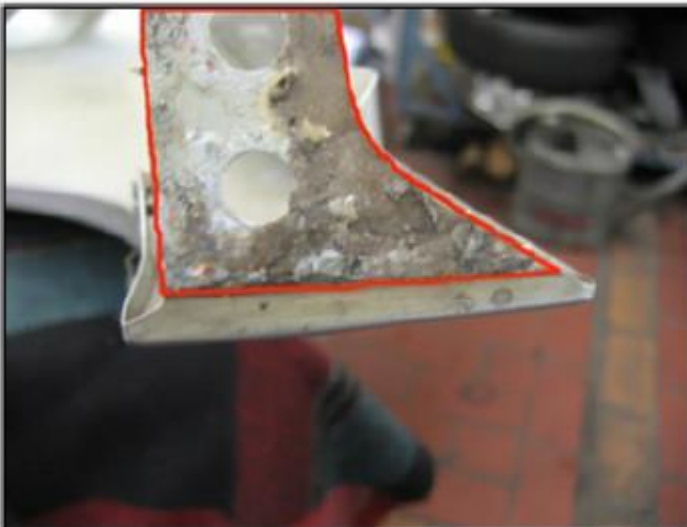


Figure 2 - fender removed (corrosion on the contact surface of the fender)

- Corrosion on the contact surface of the rocker panel (side member - Figure 3, in red outline).



Figure 3 - fender removed (corrosion on the contact surface of the rocker panel [side member])

Production Solution: Not applicable.

Pending Service Solutions

No new Pending Service Solutions this week.

Tech Tips

No new tech tips this week.

[Back to top](#)

Campaigns

REVISION: 60B9 - Factory-Installed Panoramic Sunroof Panoramic Sliding Sunroof Glass Revision Summary Canadian market information added.					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2013–2015	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

Due to a production process issue at the sunroof glass supplier, some vehicles may have been built with a panoramic sunroof glass panel with a steel frame that may have been manufactured out of tolerance. As this manufacturing issue could cause additional stress to the glass panel, the glass panel may be susceptible to breakage if the vehicle experiences a sudden jolt, such as when hitting a large bump or pothole in the road – especially in cold temperatures. Usage of certain de-icing salts also has been identified as a contributing factor. If the glass panel were to break when the vehicle is in motion, it could cause driver distraction, increasing the risk of a crash.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: woa.workshopinformation@vw.com

[Back to top](#)

© 2014 Volkswagen of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.