

**\* \* TECHNICAL INFORMATION NOTICE \* \***

**DATE:** September 7, 2023  
**TO:** Mitsubishi Motors US Service and Parts Managers  
**RE:** Florida Highway Safety and Motor Vehicles Letterhead – Takata Recalls  
**TIN NO.:** TIN-23-00-007

.....

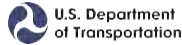
**AFFECTED VEHICLES:** Certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV

**PURPOSE:**

With permission from the Florida Department of Highway Safety and Motor Vehicles, on September 11, 2023, MMNA will be mailing letters to owners, with Florida addresses, of certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV vehicles with open Takata recalls. These notification letters will be printed on a Florida Highway Safety and Motor Vehicles letterhead and mailed in an envelope with MMNA's mail processing return address. Please take the time to familiarize yourself with the attached letter and envelope as some owners may ask you about their authenticity.

MMNA has ample inventory of Takata recall parts. To minimize any customer inconvenience, be sure your dealership has an adequate supply of recall parts on hand.

Thank you in advance for your immediate attention. Should you have any questions, please do not hesitate to contact your District Parts and Service Manager.



Florida Highway Safety and Motor Vehicles  
 PO Box 1185  
 Fenton, MO 63026-1185

September 2023

[CUSTOMER NAME]  
 [STREET ADDRESS]  
 [CITY, ST ZIP]

## URGENT AIRBAG SAFETY RECALL

**This vehicle registered in your name has a dangerous recalled airbag:  
 [YEAR] [MAKE] [MODEL]  
 [VIN]**

**YOUR AIRBAG BECOMES MORE DANGEROUS EVERY DAY.**

**Call Mitsubishi at 1-855-681-6147 or visit [mitsubishicars.com/recall](https://mitsubishicars.com/recall) to find the closest dealer to schedule this FREE safety recall repair. Free towing and a free loaner vehicle may be available to you.**

Dear [FIRST NAME] [LAST NAME],

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV) has received information from Mitsubishi that, if the recalled airbag in your vehicle deploys, a part inside may explode and spray sharp metal pieces that could **seriously injure or even kill** you or someone in your vehicle. This can happen even in a minor crash.

### THE RECALL REPAIR IS FREE – PARTS ARE AVAILABLE – CALL NOW TO SCHEDULE

In the United States as of August 2023, there have been hundreds of alleged injuries and 27 confirmed deaths resulting from this defect. Sadly, these incidents will continue to occur if these recalled airbags are not repaired. You can help keep these numbers from increasing by getting your airbag repaired today for **FREE**.

Please encourage your family and friends to check for vehicle safety recalls using their Vehicle Identification Number (VIN) at [NHTSA.gov/recalls](https://nhtsa.gov/recalls).

If you no longer own this vehicle, please call **1-855-681-6147** to let us know so that we can remove you from further communication regarding this urgent airbag safety recall issue.

If you think this recall repair has already been completed, visit [NHTSA.gov/recalls](https://nhtsa.gov/recalls) to check and ensure no other safety recalls were issued for your vehicle. If you believe that Mitsubishi or your Mitsubishi dealership is unable to remedy the defect for free within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or go to [NHTSA.gov](https://nhtsa.gov).

This notice is being provided and paid for by Mitsubishi, in cooperation with the FLHSMV. Taxpayer dollars were not used. Due to the serious nature of this recall, the FLHSMV is providing limited assistance with these notices to individuals who may be impacted by this recall. The manufacturer is fully responsible for this recall, notification of the recall, and any repairs. This notification does not create a duty upon the FLHSMV to provide notice nor any repair requirement regarding this recall, or any other recalls or safety-related information. Further communication regarding this notice, including scheduling repairs or verifying recall information, must be directed to Mitsubishi and not to the FLHSMV.

**Lives are at risk. Please take this notice seriously.**

Florida Highway Safety and Motor Vehicles  
PO Box 1185  
Fenton, MO 63026-1185

Septiembre 2023

[CUSTOMER NAME]  
[STREET ADDRESS]  
[CITY, ST ZIP]

## AVISO URGENTE DE SEGURIDAD POR BOLSAS DE AIRE DEFECTUOSAS

Este vehículo registrado a su nombre tiene una bolsa de aire defectuosa que pone en peligro su vida:

[MAKE] [MODEL] [YEAR]

[VIN]

**SU BOLSA DE AIRE DEFECTUOSA ES MÁS PELIGROSA CADA DÍA QUE PASA.**

Llame a Mitsubishi al 1-855-681-6147 o visite [mitsubishicars.com/recall](https://mitsubishicars.com/recall) para buscar la agencia más cercana y coordinar esta reparación **GRATIS** del defecto de seguridad en su vehículo. Es posible que pueda recibir gratis el servicio de remolque y el préstamo de un vehículo.

Estimado/a [FIRST NAME] [LAST NAME],

Mitsubishi ha informado al "Departamento de Seguridad Vial y Vehículos Motorizados de la Florida" (FLHSMV) que si la bolsa de aire defectuosa de su vehículo se despliega, la pieza de adentro puede explotar y esparcir fragmentos filosos de metal que podrían **causarle heridas graves o incluso la muerte** a usted o a cualquier pasajero. Esto puede ocurrir incluso en un accidente leve.

### DEFECTO ES GRATIS. HAY PIEZAS DISPONIBLES. LLAME AHORA PARA COORDINAR LA REPARACIÓN

Hasta agosto de 2023 ha habido cientos de presuntos heridos y 27 muertes confirmadas en los Estados Unidos debido a este defecto. Lamentablemente, estos incidentes seguirán ocurriendo si estas bolsas de aire defectuosas no son reparadas. Usted puede evitar que estos números aumenten si la bolsa de aire de su vehículo recibiera la reparación **GRATIS**.

Insístales a sus familiares y amigos para que verifiquen si sus vehículos tienen defectos de seguridad utilizando el número de identificación del vehículo (VIN) en [NHTSA.gov/recalls](https://nhtsa.gov/recalls).

Si usted ya no posee este vehículo, llame al **1-855-681-6147** para informarnos y así no tener que enviarle más avisos urgentes sobre este defecto de seguridad en las bolsas de aire.

Si cree que ya fue reparado el defecto, visite [NHTSA.gov/recalls](https://nhtsa.gov/recalls) para asegurarse de que no se haya emitido ninguna otra alerta de seguridad para su vehículo. Si considera que Mitsubishi o la agencia de Mitsubishi de su localidad no puede arreglar gratis el defecto en un tiempo razonable, puede enviar una queja a: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 o puede llamar directamente a la línea gratis de Seguridad Vial al 1-888-327-4236 (TTY: 1-800-424-9153) o ir a [NHTSA.gov](https://nhtsa.gov).

Este aviso ha sido preparado y financiado por Mitsubishi, en cooperación con FLHSMV. No se usó dinero proveniente de los contribuyentes de impuestos. Debido a la gravedad de este defecto, FLHSMV está ofreciendo asistencia limitada con estos avisos para las personas afectadas por este defecto. El fabricante asume toda responsabilidad en cuanto a este defecto, los avisos sobre el mismo y cualquier reparación. Este aviso no crea ninguna obligación para FLHSMV en cuanto a enviar cualquier notificación ni cumplir ningún requisito de reparación con respecto a este defecto ni a cualquier otro defecto o información relacionada con la seguridad. Cualquier comunicación con respecto a este aviso, incluidas las citas para reparaciones o la verificación de información sobre el defecto, deberá ser dirigida a Mitsubishi y no a FLHSMV.

**Hay vidas en peligro. Tome en serio este aviso.**



Florida Highway Safety and Motor Vehicles  
P.O. Box 1185  
Fenton, MO 63026-1185



Presorted  
Standard  
U.S. Postage  
**PAID**  
Permit 718  
Palatine, IL

**ELECTRONIC SERVICE REQUESTED**

[NAME]  
[ADDRESS]

SAMPLE