

BOSE Poor Sound Quality

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
911	As of 2022 up to 2024	992	N/A	9VL (BOSE® Surround Sound System)

Revision History

Revision	Release Date	Changes
0	September 26, 2023	Original document

Condition

Customer complains of a scratching or roaring from the front door panel.

Technical Background

Due to too tight tolerances in the woofer (**BOSE**), there is friction occurring internally of the speaker. To alleviate the internal collisions of the woofer, it is advised to change the sound system setting of “**Linear**” to on/checked within the PCM.

Service Information

1. Verify the sound system is **BOSE**.
2. Using GFF, verify the concern is isolated to the specified conditions described above.
3. In sound system settings, check off "**Linear**" (Reference Figure 1).
4. Check sound quality of audio system.

This ATI will be updated once a hardware and software solution has been released.

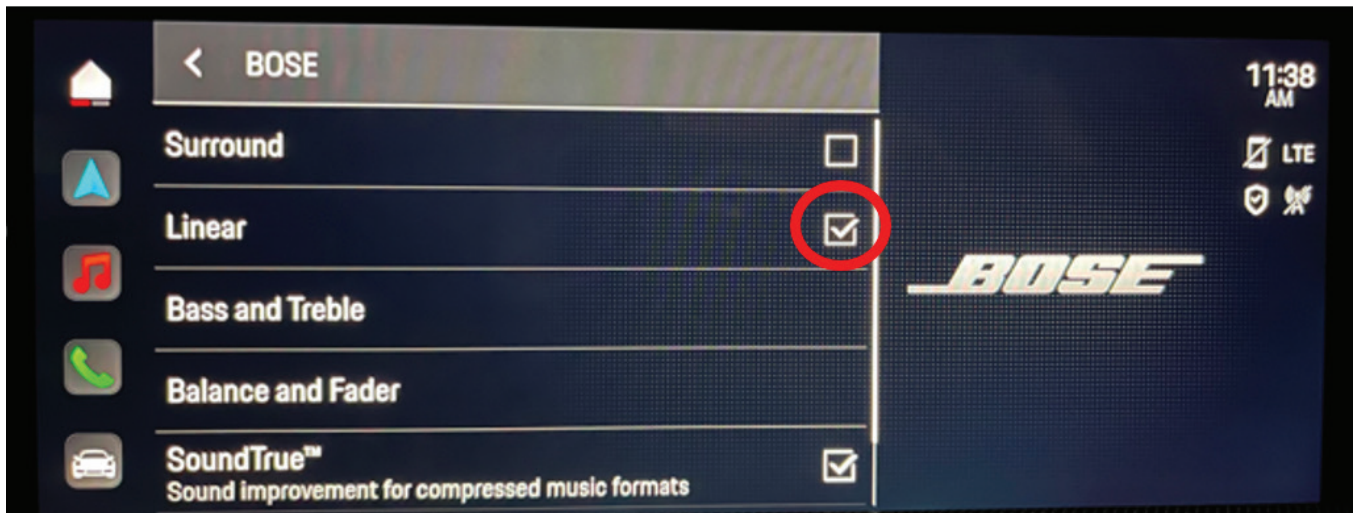


Figure 1 - BOSE settings

Search Items

992, 911, Bose, Sound, Audio

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