Reference	SSM76080
Models	New Range Rover / L460 New Range Rover Sport / L461
Title	Engine Cooling Fan Excessive Noise When Plug In Charger In Use
Category	Engine
Last modified	18-Sep-2023 00:00:00
Symptom	402000 Cooling System Concerns

Model / Model Year / Derivative

Range Rover / 23MY onwards / PHEV only Range Rover Sport / 23MY onwards / PHEV only

Situation:

JLR have received customer reports that the engine cooling fan operation is excessively noisy in operation for an extended period of time when the vehicle is being charged using a low ouput plug in home charger.

Cause:

Heating Ventilation Air Conditioning (HVAC) software.

Action:

Follow the instruction(s) below.

DIAGNOSTIC INSTRUCTION:

- 1. Connect the JLR approved diagnostic equipment and the JLR approved battery support unit.
- 2. Launch Diagnosis Device Agent, and log in.

- 3. Select 'Browse all'.
- 4. Select 'Diagnostics.
- 5. Within 'Modules' select 'Heating Ventilation Air Conditioning (HVAC) Control Module'.
- 6. Within 'Module Programming' select 'HVAC Software Update Module'.
- 7. Select 'Run'.
- 8. Follow all on-screen instructions to complete the task.
- 9. Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.

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