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Audi  
Truth in Engineering 

# Audi Elsa Newsletter

Edition 101: September 1, 2014

## Content

- [ElsaPro Issue: "Notes" Functionality](#)
- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



## ElsaPro Issue: "Notes" Functionality

The Service Information team would like to bring to your attention an issue that has been identified while using the “Notes” function of the Systems menu:

**Issue:** In the “Notes” pop-up, some links may lead to a screen displaying the message “No Data Available”.

**Cause:** The “Notes” pop-up is using a filter that is allowing additional line items to be displayed that are not related to the VIN/submitted vehicle.

**Resolution:** This behavior is being adjusted to fix the issue and will be applied to

ElsaPro globally across all markets in December 2014.

**Workarounds:**

1. No information is missing. If a link directs you to “No Data Available”, then this link is not valid for the vehicle.
2. The “Vehicle-specific service information” folder in the Technical Service Handbook (📁) section of ElsaPro will have the concise list of applicable PSS’s & Repair Authorizations for the selected vehicle:



[Back to top](#)

## Technical Bulletins

23 Excessive whining or intake noise from turbocharger (2038105/1)		
Model(s)	Year	Vehicle Specific Equipment
Q7	2013-2015	TDI clean diesel
<b>Condition:</b> <ul style="list-style-type: none"><li>• Customer states excessive turbocharger resonance or intake air noises during acceleration. The concern can be reproduced at approximately 30% throttle loading and medium RPM.<ul style="list-style-type: none"><li>• No intake leaks found.</li></ul></li></ul>		
<b>Production Solution:</b> Not applicable.		

<b>19 Coolant leak in engine compartment (2028574/3)</b>		
Model(s)	Year	Vehicle Specific Equipment
A8	2011-2012	4.2 FSI
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>• Coolant level warning light on.</li> <li>• Coolant loss in the engine compartment.</li> <li>• Smell of evaporated coolant from engine compartment.</li> </ul> <p><b>Production Solution:</b> Optimized parts fitted in production.</p>		

<b>17 "Oil minimum warning, add one quart of oil" message appears, but oil level is above minimum (2038119/1)</b>		
Model(s)	Year	Vehicle Specific Equipment
A6, A7, S4, S5, S5 Cabriolet, Q7, Q5	2011-2014	3.0 FSI
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>• The message "Oil minimum warning, add one quart of oil" appears in the instrument cluster, but the oil level is above the minimum level (when measured with special tool T40178).</li> <li>• There are no DTCs related to oil level stored in the ECM memory.</li> </ul> <p><b>Production Solution:</b> Updated oil level sensor.</p>		

<b>93 Electric drive does not work; hybrid warning light illuminated in instrument cluster (DTC P0AD600) (2038152/1)</b>		
Model(s)	Year	Vehicle Specific Equipment
Q5	2012-2015	Hybrid engine
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>• The following warning is shown in the instrument cluster: "Hybrid drive: system error. Please go to workshop". <ul style="list-style-type: none"> <li>• Electric and hybrid operation are no longer possible.</li> </ul> </li> <li>• DTC P0AD600 (Hybrid Battery Pack Air Flow Valve "A" Control Circuit Range/Performance) is stored in the hybrid battery</li> </ul>		

management module, J841 (address word 8C).

**Production Solution:** Software update.

**01 MIL on (P0491 and P0492 stored at same time) (2033001/6)**

Model(s)	Year	Vehicle Specific Equipment
S4	2010-2011	3.2 FSI AVS and 3.0 TFSI engines
A5	2010	3.2 FSI AVS and 3.0 TFSI engines
S5 Cab	2010-2013	3.2 FSI AVS and 3.0 TFSI engines
A6	2009-2012	3.2 FSI AVS and 3.0 TFSI engines
A7	2012	3.2 FSI AVS and 3.0 TFSI engines
Q5	2010-2012	3.2 FSI AVS and 3.0 TFSI engines
Q7	2011-2012	3.2 FSI AVS and 3.0 TFSI engines

**Condition:**

- MIL on.
- Both of the following DTCs are stored in the engine control module, J623 (address word 01):
  - DTC P0491 (Secondary Air System Insufficient Flow, Bank 1)
  - DTC P0492 (Secondary Air System Insufficient Flow, Bank 2)
    - Mileage is greater than 15,000 miles.

**Production Solution:** Not applicable.

**01 MIL on (P0491 and P0492 stored at same time) (2033001/6)**

Model(s)	Year	Vehicle Specific Equipment
S4	2009-2011	3.0 FSI AVS and 3.0 TFSI
A5	2010	3.0 FSI AVS and 3.0 TFSI
S5 Cab	2010-2013	3.0 FSI AVS and 3.0 TFSI
A6, Q5	2009-2012	3.0 FSI AVS and 3.0 TFSI
A7	2012	3.0 FSI AVS and 3.0 TFSI
Q7	2011-2012	3.0 FSI AVS and 3.0 TFSI

**Condition:**

- During reset of the service reminder, the following message appears on the ODIS tester: “AIR system - action required - observe test plan”.
  - MIL is not illuminated.

**Production Solution:** Not applicable.

### 92 Washer solvent level warning on (2038151/1)

Model(s)	Year	Vehicle Specific Equipment
All	2010–2015	Not Applicable

**Condition:** The washer solvent level warning is on in the DIS, but the washer solvent level is correct. There is no functional restriction in the windshield washer system.

**Production Solution:** Not applicable.

[Back to top](#)

## Pending Service Solutions

No new Pending Service Solutions this week.

## Campaigns

No new campaigns this week.

## Updates

No new updates this week.

## Suggestions

Please send comments or suggestions to: [aoa.workshopinformation@audi.com](mailto:aoa.workshopinformation@audi.com)

[Back to top](#)

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